



NAGINDAS KHANDWALA COLLEGE (EMPOWERED AUTONOMOUS)

Student Satisfaction Survey

2024-2025

Student Satisfaction Survey

Nagindas Khandwala College conducted a survey on the student-satisfaction on teaching- learning process. This survey was conducted using Google Form. The link for the same is as follows:

https://docs.google.com/forms/d/e/1FAIpQLSd6R32cTjbRGMIRnwtIee0g-YNgK7IbFuRMOGcVt4ceD2kczA/viewform?usp=sf_link

The form was circulated among the students and 2976 responses were received. The details are given in the following report. This report is divided into three parts:

- (1) The questionnaire.
- (2) The report and analysis received from the Google Form.
- (3) A consolidated analysis followed by the action taken report.

The questionnaire was shared to the students and 2976 students responded to this survey. Female students responded higher in numbers than the male students. 93.8% were undergraduate students, 4.9% were post-graduate students and the remaining are other students. 62.1% of the respondents are from Commerce, 21.8% of the respondents from Science, 9.7% of the respondents from Arts, 3.5% of the respondents from Professional and the remaining were from other.

The details are given below in the following parts.

Student Feedback on Teaching Learning Process_2024-25

* Indicates required question

1. Email *

2. A) Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

☐ Yes

3. B) Age (in years): *

Mark only one oval.

☐ 16

☐ 17

☐ 18

☐ 19

☐ 20

☐ 21

☐ 22

☐ 23

☐ 24

☐ 25

☐ 26

☐ 27

☐ Other

4. C) College Name: *

Mark only one oval.

☐ Nagindas Khandwala College

5. D) Gender: *

Mark only one oval.

☐ Female Male

☐ Transgender

☐

6. E) What degree program are you pursuing now? *

Mark only one oval.

☐ Bachelor's (UG)

☐ Master's (PG)

☐ Other

7. F) What subject area are you currently pursuing? *

Mark only one oval.

☐ Arts

☐ Commerce

☐ Science

☐ Professional

☐ Other

8. G) Program *

Mark only one oval.

- ☐ Bachelor of Commerce
- ☐ Bachelor of Commerce (Accounting & Finance)
- ☐ Bachelor of Commerce (Banking & Insurance)
- ☐ Bachelor of Commerce (Financial Markets)
- ☐ Bachelor of Management Studies
- ☐ B. Com. (Honors) in International Accounting
- ☐ Bachelor of Commerce (E-Commerce)
- ☐ Bachelor of Commerce in Digital Business
- ☐ Bachelor of Arts
- ☐ Bachelor of Arts (Honours) Apparel Design and Construction
- ☐ Bachelor of Arts (Multimedia & Mass Communication)
- ☐ Bachelor of Science (Computer Science)
- ☐ Bachelor of Science (Information Technology)
- ☐ B. Sc. Computer Science – Specialization in Cloud Technology and Information Security (CTIS)
- ☐ B. Sc. Computer Science – Specialization in Artificial Intelligence & Machine Learning (AIML)
- ☐ B. Sc Psychology
- ☐ B. Sc Geo-informatics
- ☐ B.Sc Finance & Analytics
- ☐ B.Sc. Integrative Nutrition & Dietetics
- ☐ B.Sc.Interior Design
- ☐ Bachelor of Tourism and Travel Management
- ☐ Bachelor of Sports Management
- ☐ B.B.A. in Business Administration
- ☐ B.B.A. in Marketing Management
- ☐ B.B.A. in Professional Accountancy and Financial Management
- ☐ B.B.A. in Entrepreneurship
- ☐ B.B.A. in Education Management
- ☐ Master of Arts - Geography
- ☐ Master of Arts - Economics
- ☐ Master of Arts - Child Psychology

- ☐ Master of Arts - Industrial Psychology
- ☐ M.A. in Luxury and Fashion Brand Management
- ☐ Master of Commerce - Accountancy
- ☐ Master of Commerce - Management
- ☐ Master of Sports Management
- ☐ Master of Tourism and Travel Management (MTTM)
- ☐ Master of Science - Information Technology
- ☐ Master of Science – Geoinformatics
- ☐ M.Sc. Computer Science (M.Sc.-CS)
- ☐ M.Sc. Computer Science - Specialization in Cybersecurity
- ☐ M.Sc. in Interior Design (MID)
- ☐ M.Sc. in Integrative Nutrition & Dietetics

Feedback on Teaching - Learning

9. 1. How much of the syllabus was covered in the class? *

Mark only one oval.

- ☐ 85 to 100%
- ☐ 70 to 84%
- ☐ 55 to 69%
- ☐ 30 to 54%
- ☐ Below 30%

10. 2. How well did the teachers prepare for the classes? *

Mark only one oval.

- ☐ Thoroughly
- ☐ Satisfactorily
- ☐ Poorly
- ☐ Indifferently
- ☐ Won't teach at all

11. 3. How well were the teachers able to communicate? *

Mark only one oval.

- ☐ Always effective
- ☐ Sometimes effective
- ☐ Just satisfactorily
- ☐ Generally ineffective
- ☐ Very poor communication

12. 4. The teacher's approach to teaching can best be described as *

Mark only one oval.

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

13. 5. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- ☐ Always fair Usually
- ☐ fair Sometimes
- ☐ unfair Usually
- ☐ unfair Unfair
- ☐

14. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally/Sometimes
- ☐ Rarely
- ☐ Never

15. 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- ☐ Regularly
- ☐ Often
- ☐ Sometimes
- ☐ Rarely Never
- ☐

16. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

Mark only one oval.

- ☐ Significantly
- ☐ Very well
- ☐ Moderately
- ☐ Marginally Not
- ☐ at all

17. 9. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

18. 10. Teachers inform you about your expected competencies, course outcomes *
and programme outcomes.

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally/Sometimes
- ☐ Rarely
- ☐ Never

19. 11. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- ☐ Every time
- ☐ Usually
- ☐ Occasionally/Sometimes
- ☐ Rarely
- ☐ I don't have a mentor

20. 12. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ Never

21. 13. The teachers identify your strengths and encourage you with providing right level of challenges. *

Mark only one oval.

- ☐ Fully
☐ Reasonably
☐ Partially
☐ Slightly
☐ Unable to

22. 14. Teachers are able to identify your weaknesses and help you to overcome them. *

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ Never

23. 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- ☐ Strongly agree
☐ Agree
☐ Neutral
☐ Disagree
☐ Strongly disagree

24. 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- ☐ To a great extent
☐ Moderate
☐ Some what
☐ Very little
☐ Not at all

25. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ Strongly agree
☐ Agree
☐ Neutral
☐ Disagree
☐ Strongly disagree

26. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Mark only one oval.

- ☐ To a great extent
- ☐ Moderate
- ☐ Some what
- ☐ Very little
- ☐ Not at all

27. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Mark only one oval.

- ☐ Above 90%
- ☐ 70 – 89%
- ☐ 50 – 69%
- ☐ 30 – 49%
- ☐ Below 29%

28. 20. The overall quality of teaching-learning process in your institute is very good. *

Mark only one oval.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

29. 21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution. (Kindly restrict your response to teaching learning process only)

*

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Google Forms

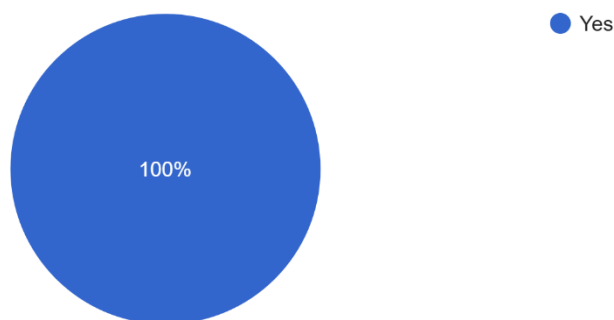
Student Feedback on Teaching Learning Process_2024-25

2,976 responses

[Publish analytics](#)

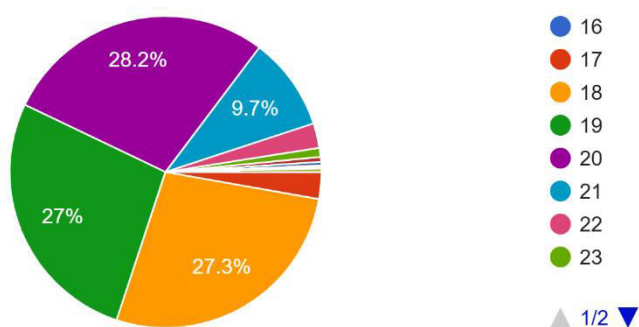
A) Please confirm this is the first and only time you answer this survey.

2,976 responses



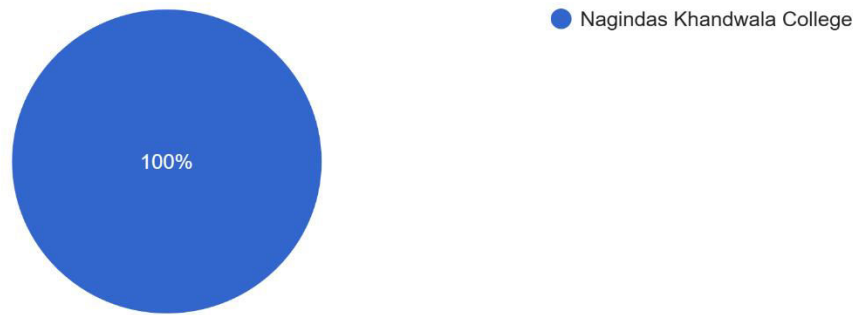
B) Age (in years):

2,976 responses



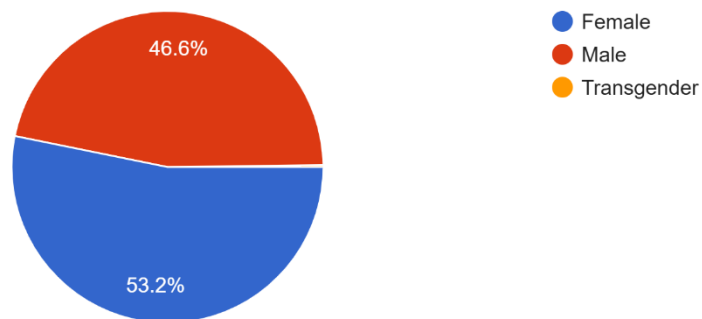
C) College Name:

2,976 responses



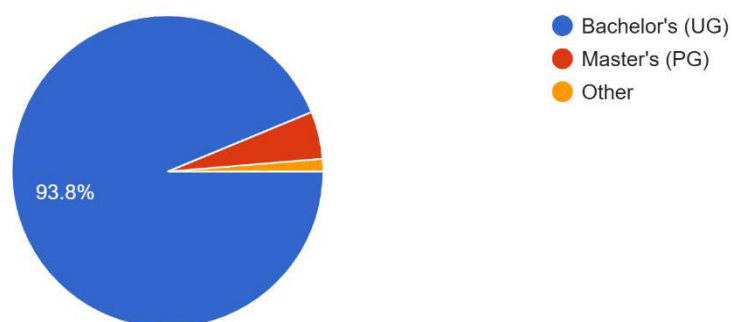
D) Gender:

2,976 responses



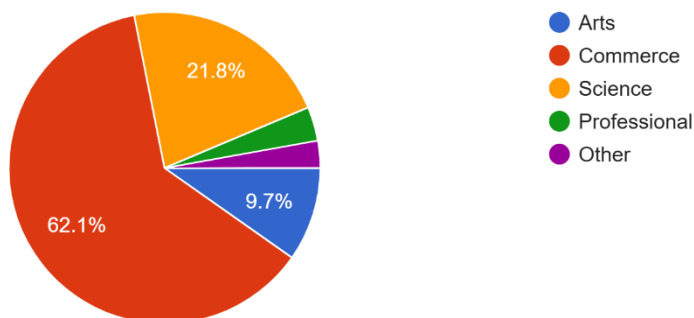
E) What degree program are you pursuing now?

2,976 responses



F) What subject area are you currently pursuing?

2,976 responses



G) Program

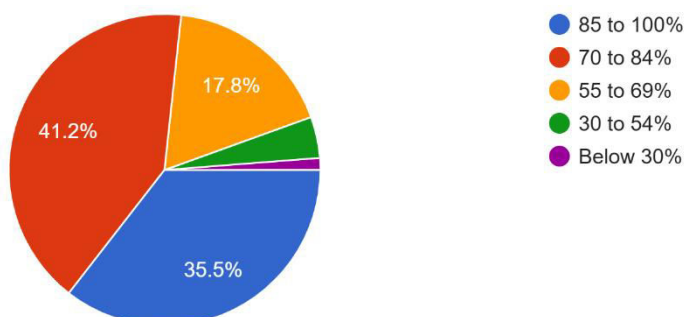
2,976 responses



Feedback on Teaching - Learning

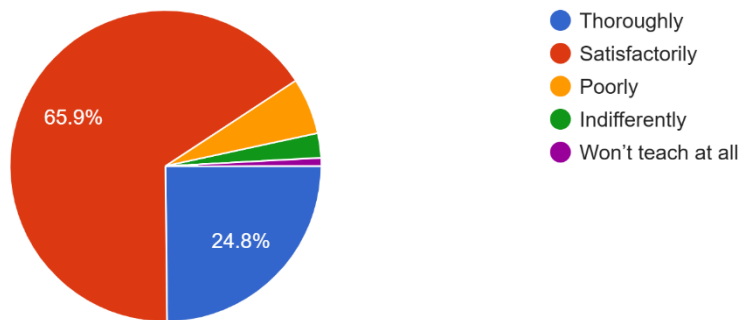
1. How much of the syllabus was covered in the class?

2,976 responses



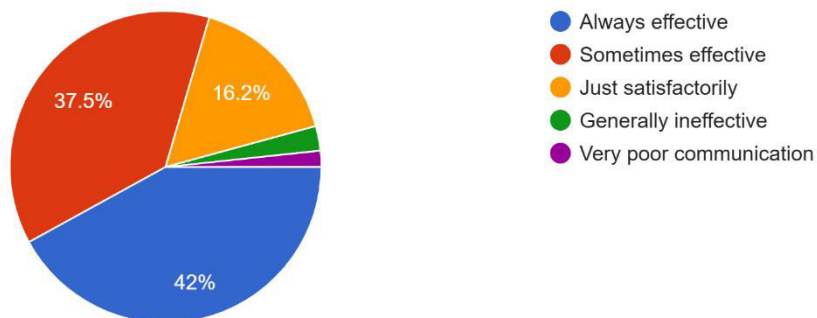
2. How well did the teachers prepare for the classes?

2,976 responses



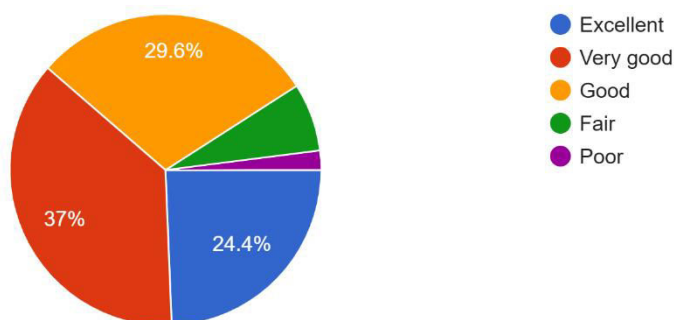
3. How well were the teachers able to communicate?

2,976 responses



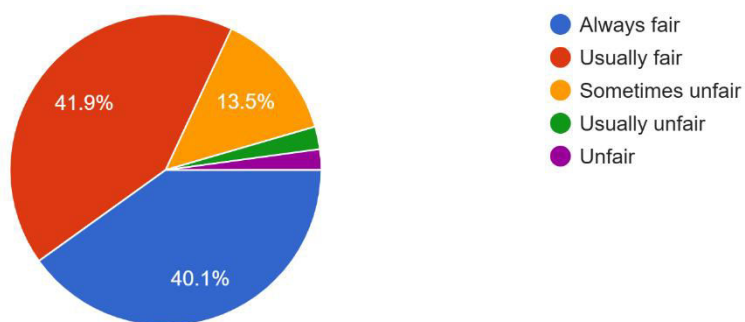
4. The teacher's approach to teaching can best be described as

2,976 responses



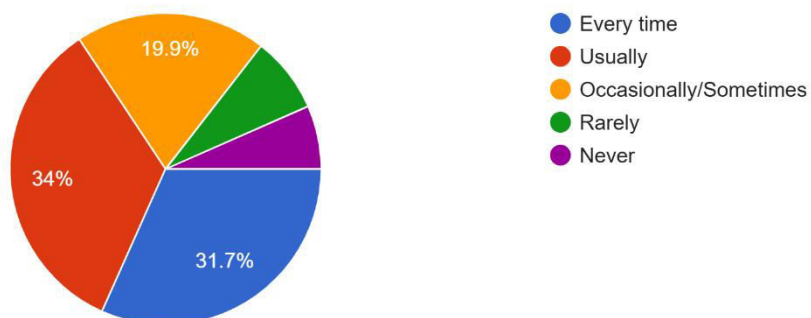
5. Fairness of the internal evaluation process by the teachers.

2,976 responses



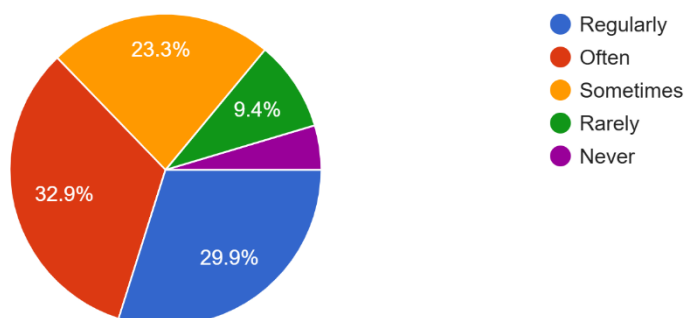
6. Was your performance in assignments discussed with you?

2,976 responses



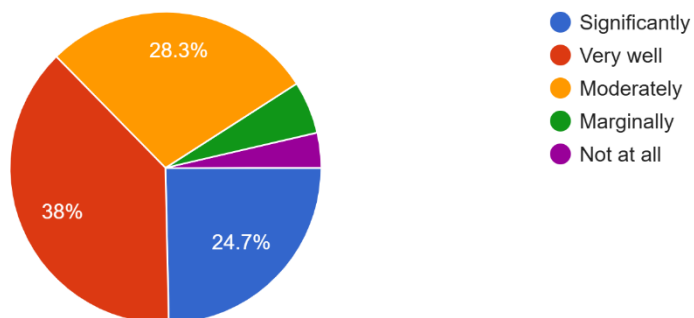
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

2,976 responses



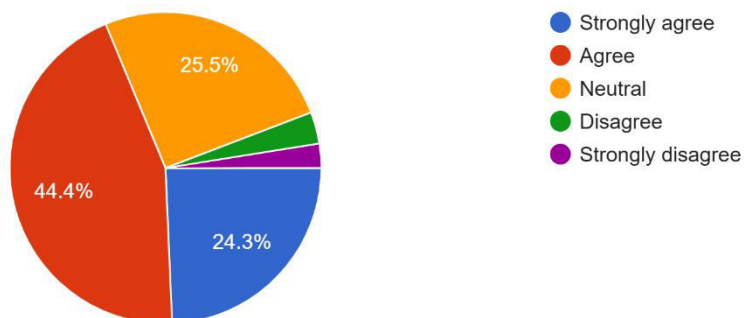
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

2,976 responses



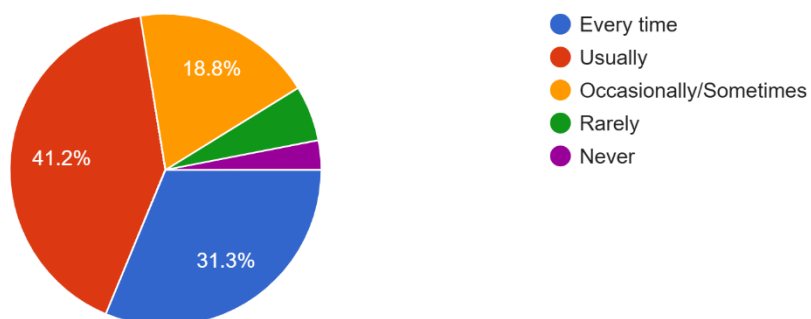
9. The institution provides multiple opportunities to learn and grow.

2,976 responses



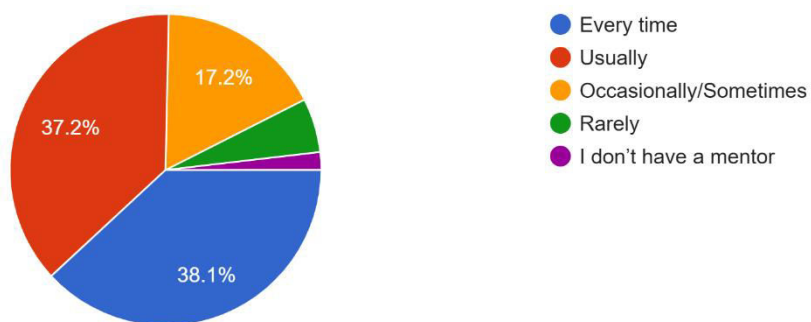
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

2,976 responses



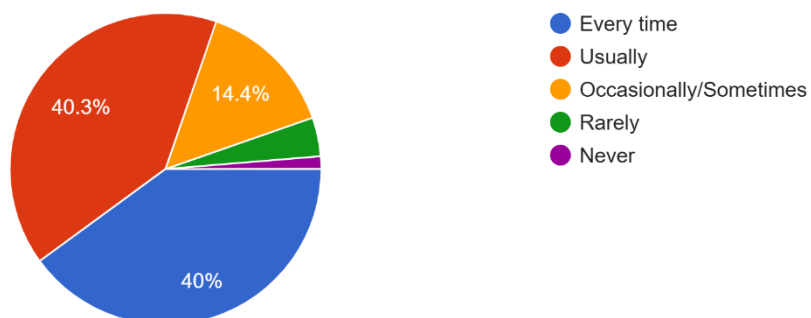
11. Your mentor does a necessary follow-up with an assigned task to you.

2,976 responses



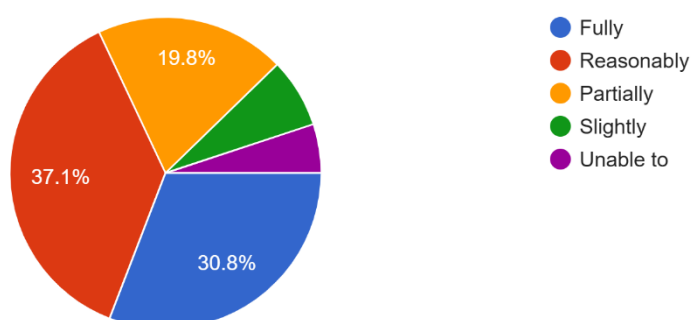
12. The teachers illustrate the concepts through examples and applications.

2,976 responses



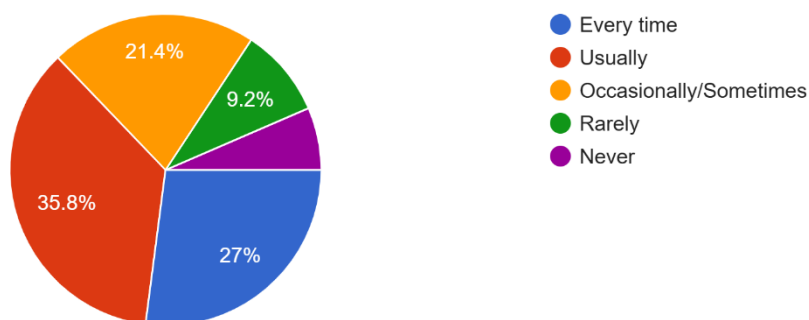
13. The teachers identify your strengths and encourage you with providing right level of challenges.

2,976 responses



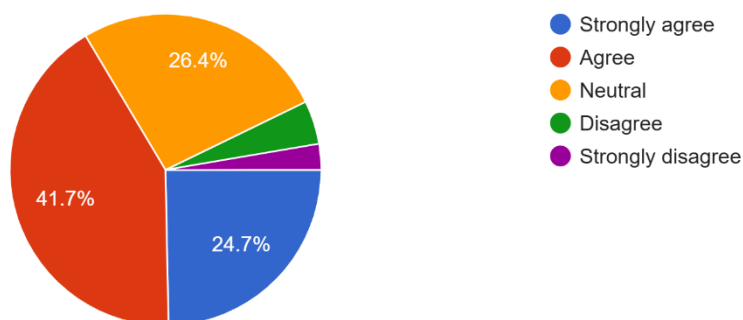
14. Teachers are able to identify your weaknesses and help you to overcome them.

2,976 responses



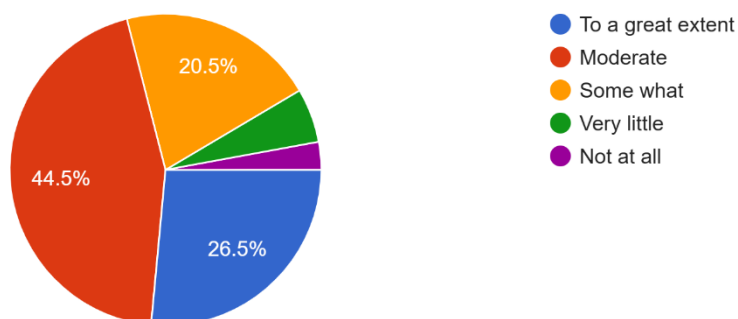
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

2,976 responses



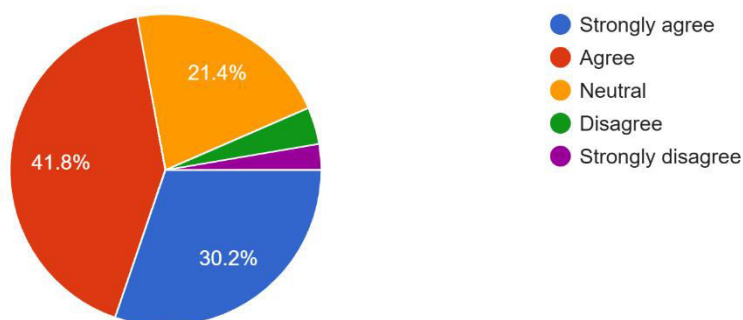
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

2,976 responses



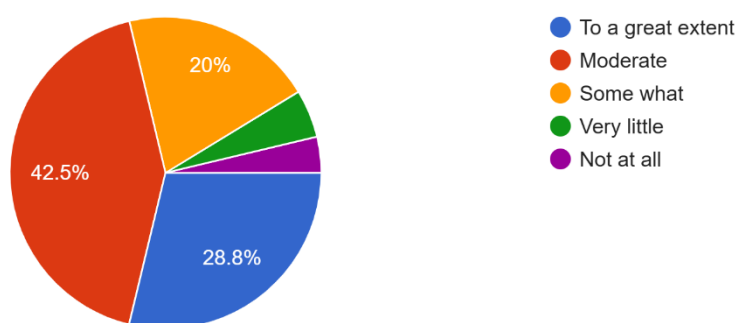
17. Teachers encourage you to participate in extracurricular activities.

2,976 responses



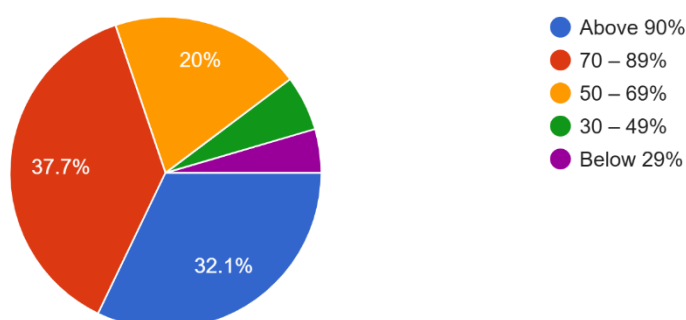
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

2,976 responses



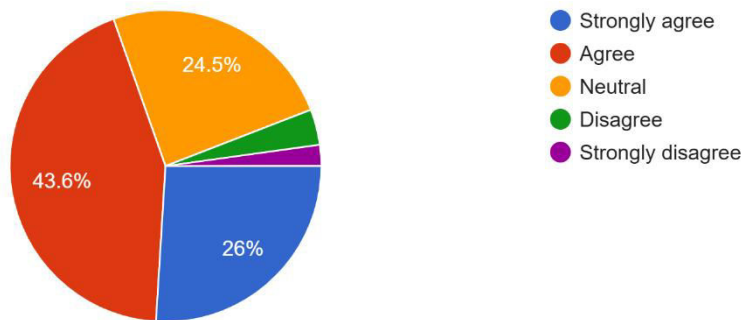
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

2,976 responses



20. The overall quality of teaching-learning process in your institute is very good.

2,976 responses



21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution. (Kindly restrict your response to teaching learning process only)

1,265 responses

No suggestions

Everything is good

Overall good

Good teaching

No comments

No comments

Ok

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Analysis Report:

2976 students responded to this survey, where 46.6% are male and 53.2% are female. 93.8% were Undergraduate students, 4.9% were post-graduate students and the remaining are other students. 62.1% of the respondents are from Commerce, 21.8% of the respondents from science, 9.7% of the respondents from Arts, 3.5% of the respondents from Professional and the remaining were from other. The visualization of the same are as follows:

Gender-wise responses are shown below in Figure 1, Figure 2 and Figure-3.

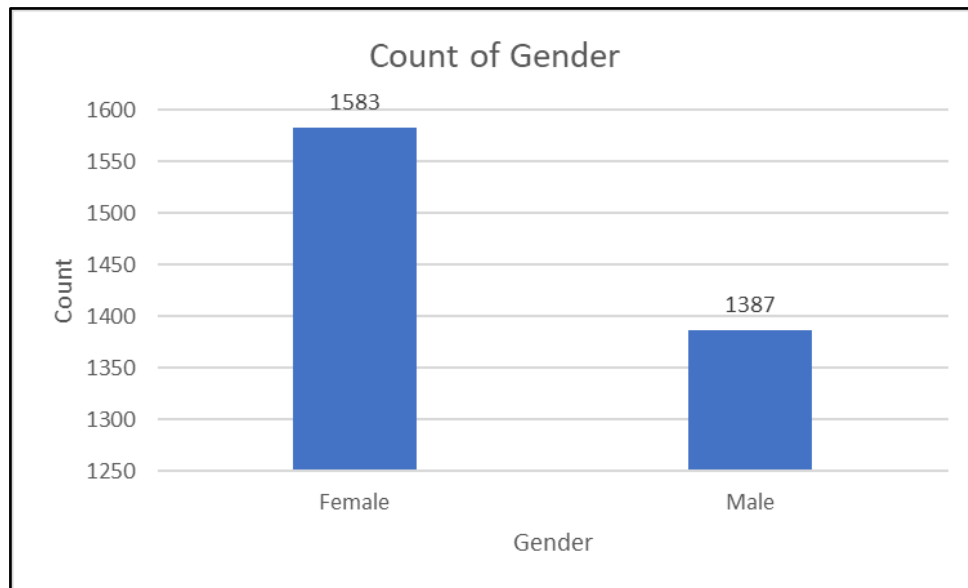


Figure 1: Gender-wise responses

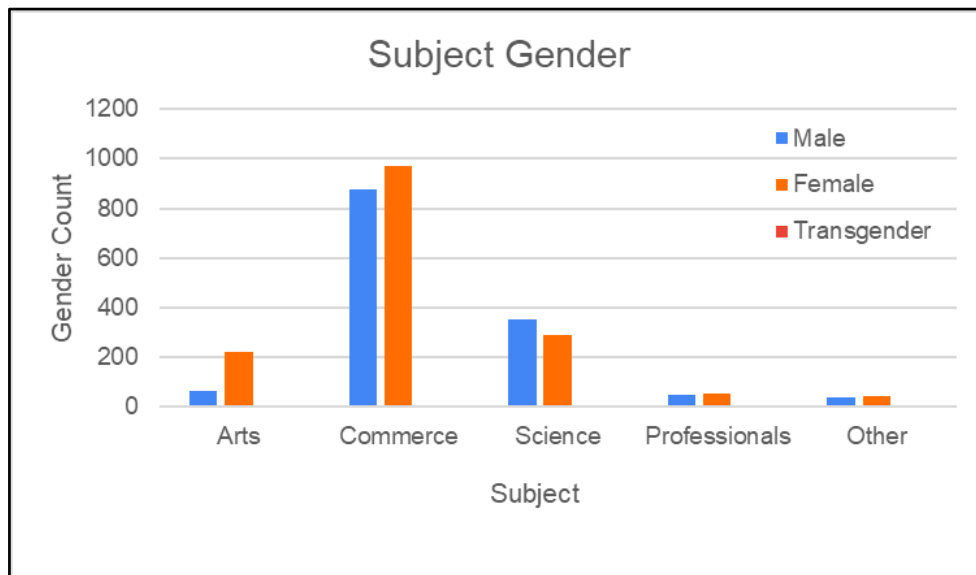


Figure 2: Subject-wise and gender-wise responses

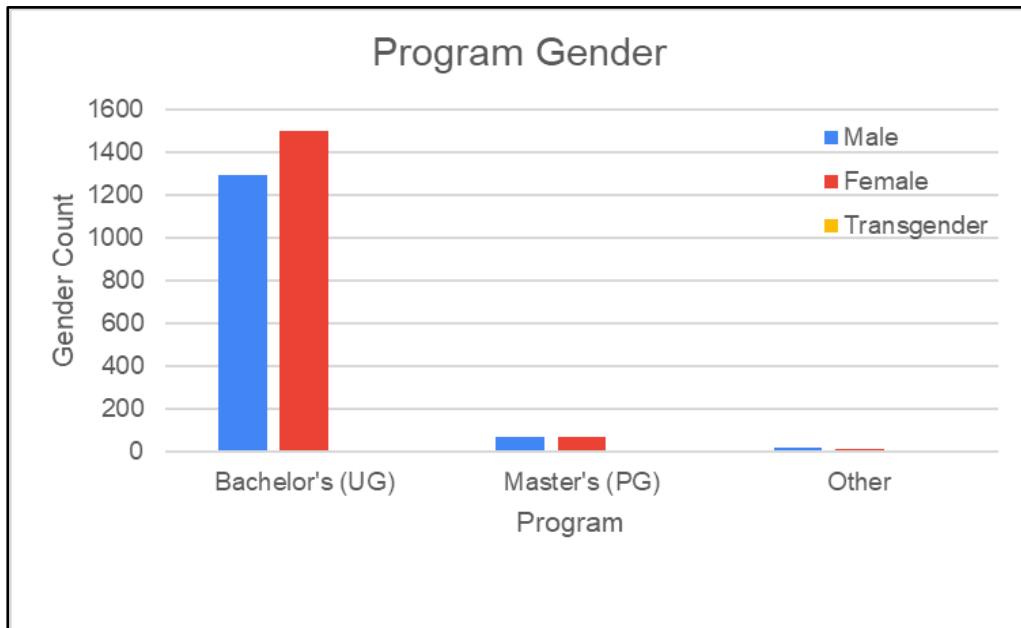
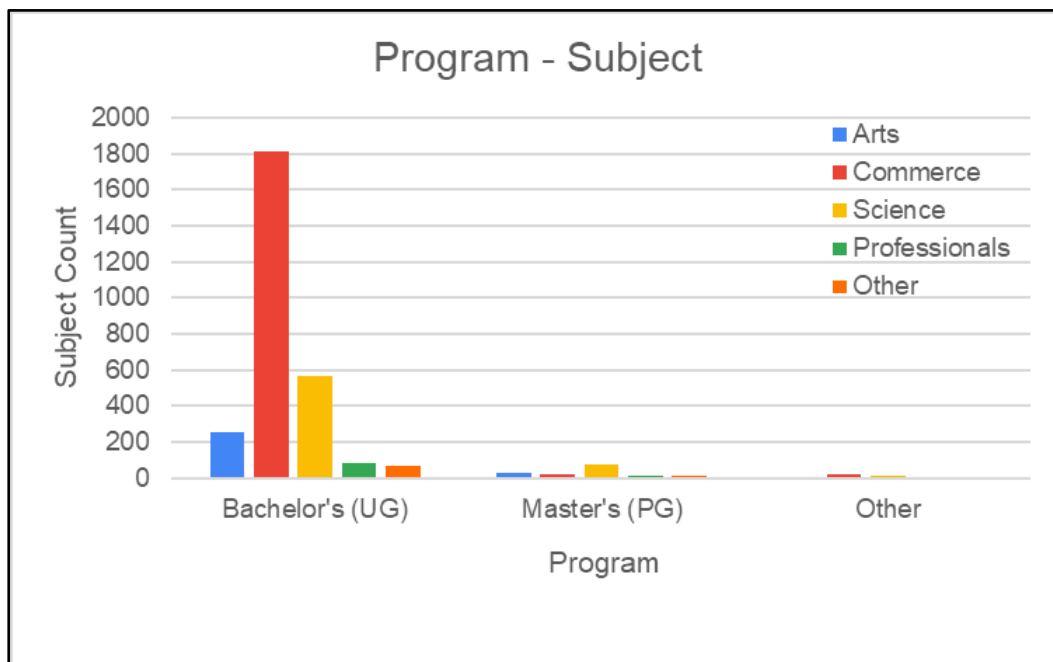


Figure 3: Program-wise and Gender-wise responses

The respondents the students from Commerce, Arts and Science domains. The details are as shown below:



The responses are consolidated as follows:

Question	Percentage Response
1. How much of the syllabus was covered in the class?	35.5 % agreed that more than 85% of the syllabus is covered. 41.2% were with the option more than 70% of the syllabus is covered.
2. How well did the teachers prepare for the classes?	90.7% of the respondents agreed that teachers are well prepared for the class.
3. How well were the teachers able to communicate?	More than 95.7% of the students appreciated the effectiveness of the communication by the teachers.
4. The teacher's approach to teaching	91% of the respondents are satisfied with this component.
5. Fairness of the internal evaluation process by the teachers.	More than 82% of the students are satisfied with the internal evaluation.
6. Was your performance in assignments discussed with you?	85.6% of the responses are in support of this.
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	More than 86.1% are agreeing to this.
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	More than 91% responses are in favour of this question.
9. The institution provides multiple opportunities to learn and grow.	68.7% were agreeing to this and 25.5% were neutral to this question.
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.	91.3% of the students are in favour of this.

11. Your mentor does a necessary follow-up with an assigned task to you.	92.5% of the students are in support of this.
12. The teachers illustrate the concepts through examples and applications.	94.7% are in favour of this.
13. The teachers identify your strengths and encourage you with providing right level of challenges.	87.7% of the respondents agreed to this.
14. Teachers are able to identify your weaknesses and help you to overcome them.	84.2% of the respondents agreed to this.
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Around 66.4% of the responses are in favour of this.
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	91.5% of the respondents agreed to this.
17. Teachers encourage you to participate in extracurricular activities	72% of the responses are in favour this question.
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	91.3% of the respondents agreed the institution's efforts in preparing the students for the work world.
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	More than 69.8% responses shows the more than 70% use of ICT tools.
20. The overall quality of teaching-learning process in the institute is very good.	Around 69.6% of the students are agreeing to this.

Action Taken:

Overall, the suggestions provided by the students are good and appropriate. The feedback and the analysis report were submitted to the principal.

During a meeting with the teachers, the principal gave everyone appreciation for the positive aspects of the feedback. Teachers were counselled to keep up their current efforts in order to maintain and improve the quality of teaching.

The suggestions given by the students are taken into serious consideration. Teachers are advised to use more interactive teaching techniques along with practical examples, case studies to make the lecture more interesting and fruitful. Also to use better graphics and visual media to engage students well.

Infrastructural issues mentioned in the feedback, such as issues with library and canteen are corrected immediately. Student feedback also mentions about more focus on promoting campus recruiting initiatives and internships.

There are few suggestions on conducting more revision sessions and practice mock tests before exams. Teachers are asked to take more unit-based test and revision sessions before exams.

Some students suggested for One day Industrial Visits based on their curriculum which will be considered. For practical based subjects few students have asked more Lab lectures which is conveyed to the head of departments. There are suggestions to use LMS more prominently.

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