NagindasKhandwala College (Autonomous)

Student Feedback

Program :   Academic Year: Semester :

Please rate (put ☑) the curriculum on the following aspects:

1. Does the teacher well prepared for the class?
   ☐ Strongly Agree   ☐ Agree   ☐ Neutral   ☐ Disagree   ☐ Strongly Disagree

2. Is the teacher accessible and willing to discuss the course contents and any problems?
   ☐ Strongly Agree   ☐ Agree   ☐ Neutral   ☐ Disagree   ☐ Strongly Disagree

3. Does the teacher use innovative methods for better learning?
   ☐ Strongly Agree   ☐ Agree   ☐ Neutral   ☐ Disagree   ☐ Strongly Disagree

4. Does the teacher suggest any reference books for extra learning?
   ☐ Strongly Agree   ☐ Agree   ☐ Neutral   ☐ Disagree   ☐ Strongly Disagree

5. Was the teacher able to explain the concepts clearly?
   ☐ Strongly Agree   ☐ Agree   ☐ Neutral   ☐ Disagree   ☐ Strongly Disagree

Any other suggestions/observations:

....

....

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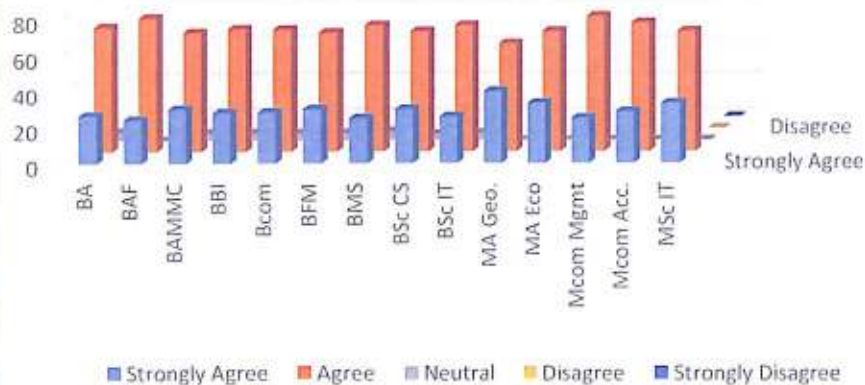NAGINDAS KHANDWALA COLLEGE OF SCIENCE
(AUTONOMUS)
MALAD (W), MUMBAI - 400 064

NAGINDAS KHANDWALA COLLEGE (AUTONOMOUS)

Student Feedback

2016-2017

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report: 2016-2017

IQAC takes student feedback on a 5-point Likert Scale based on the following points on teaching Learning.

Q1: Does the teacher well prepared for the class?

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

Q3: Does the teacher use innovative methods for better learning?

Q4: Does the teacher suggest any reference books for extra learning?

Q5: Was the teacher able to explain the concepts clearly?

Feedback is taken semester-wise and the analysed Semester-wise.

Feedback is analysed and the happiness index/quotient is calculated based on the satisfaction ratio. Satisfaction ratio is calculated to understand students' feedback. The ratio indicates the number of students who were satisfied for each unsatisfied student. Meaning that the higher the ratio the better is the Happiness Quotient of students. Measures to improve the happiness index are taken.

Nagindas Khandwala College (Autonomous)

Odd Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	23	60	4	0	0
BAF	12	37	0	1	0
BAMMC	15	33	2	0	0
BBI	14	34	2	0	0
Bcom	170	406	24	0	0
BFM	15	33	2	0	0
BMS	25	70	5	0	0
BSc CS	9	20	1	0	0
BSc IT	13	35	2	0	0
MA Geo.	2	3	0	0	0
MA Eco	4	8	0	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q1 (Odd Semester of A. Y. 2016-2017)

Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	23	60	4	0	0
BAF	20	30	0	0	0
BAMMC	16	32	2	0	0
BBI	18	32	0	0	0
Bcom	160	426	14	0	0
BFM	20	29	1	0	0
BMS	25	72	3	0	0
BSc CS	10	17	3	0	0
BSc IT	14	34	2	0	0
MA Geo.	2	3	0	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	3	4	0	0	0
MSc IT	3	3	0	0	0
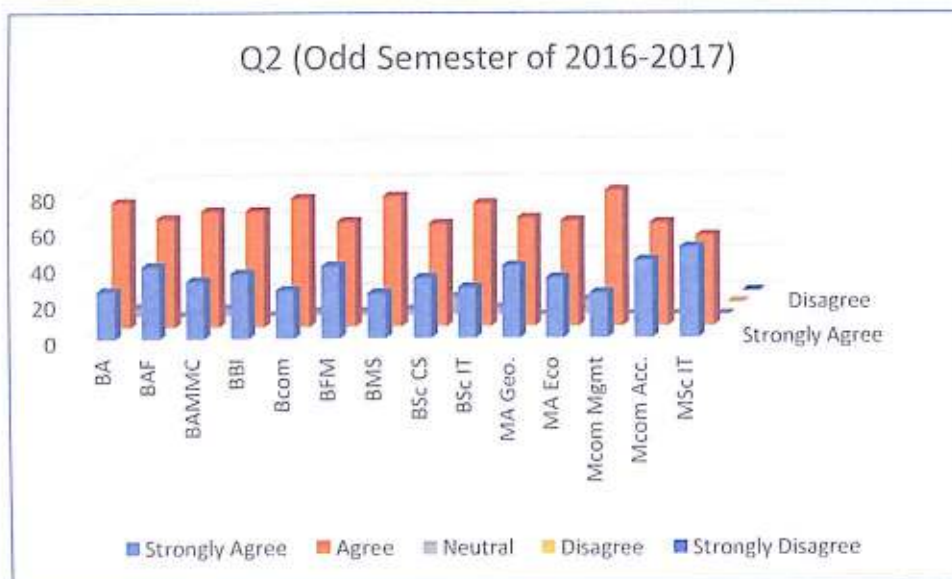
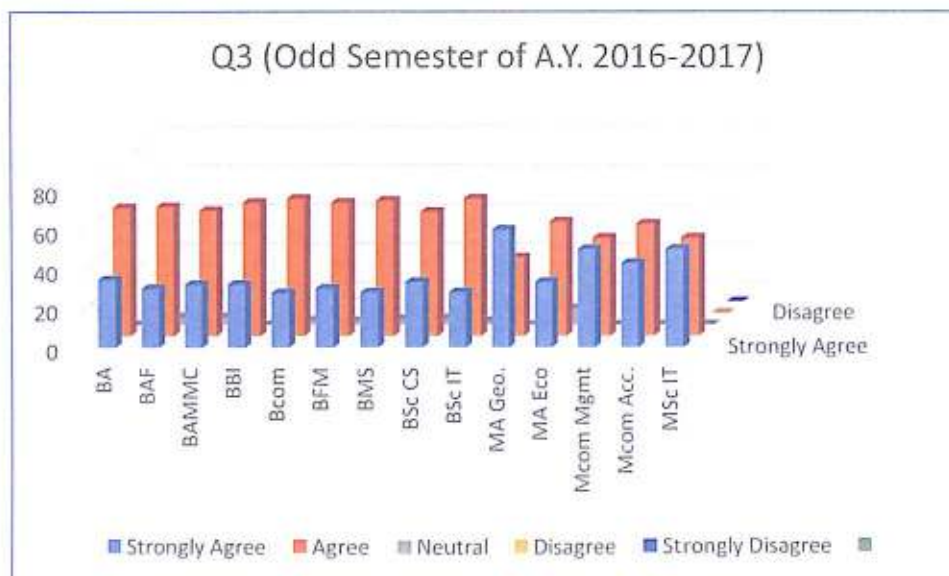Q2 (Odd Semester of 2016-2017)

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Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	57	0	0	0
BAF	15	33	2	0	0
BAMMC	16	32	2	0	0
BBI	16	34	0	0	0
Bcom	166	420	14	0	0
BFM	15	34	1	0	0
BMS	28	69	3	0	0
BSc CS	10	19	1	0	0
BSc IT	14	35	1	0	0
MA Geo.	3	2	0	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	2	2	0	0	0
Mcom Acc.	3	4	0	0	0
MSc IT	3	3	0	0	0

Q3 (Odd Semester of A.Y. 2016-2017)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Agree, Disagree, Strongly Disagree
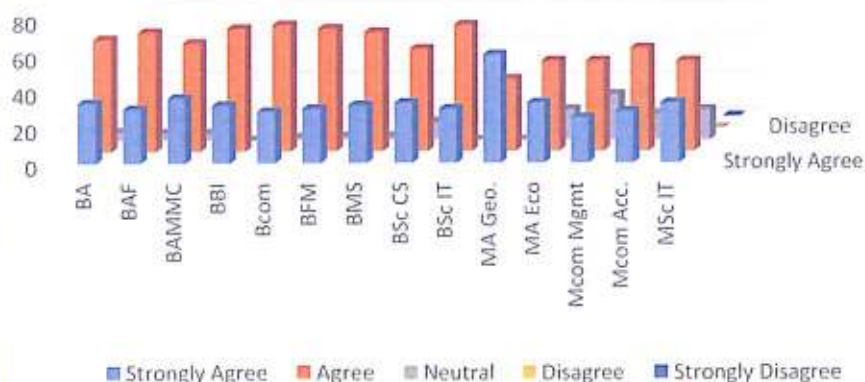
Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

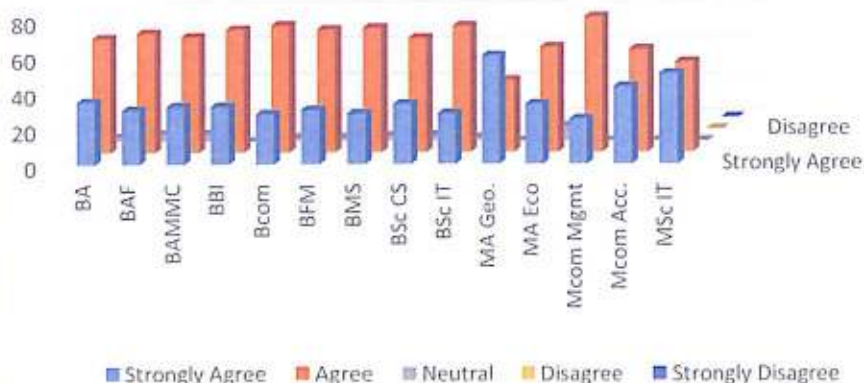|	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	29	54	4	0	0
BAF	15	33	2	0	0
BAMMC	18	30	2	0	0
BBI	16	34	0	0	0
Bcom	171	420	9	0	0
BFM	15	34	1	0	0
BMS	32	66	2	0	0
BSc CS	10	17	3	0	0
BSc IT	15	35	0	0	0
MA Geo.	3	2	0	0	0
MA Eco	4	6	2	0	0
Mcom Mgmt	1	2	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	2	3	1	0	0

Q4 (Odd Semester of A.Y. 2016-2017)

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	55	2	0	0
BAF	15	33	2	0	0
BAMMC	16	32	2	0	0
BBI	16	34	0	0	0
Bcom	166	422	12	0	0
BFM	15	34	1	0	0
BMS	28	69	3	0	0
BSc CS	10	19	1	0	0
BSc IT	14	35	1	0	0
MA Geo.	3	2	0	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	3	4	0	0	0
MSc IT	3	3	0	0	0

Q5 (Odd Semester of A.Y. 2016-2017)

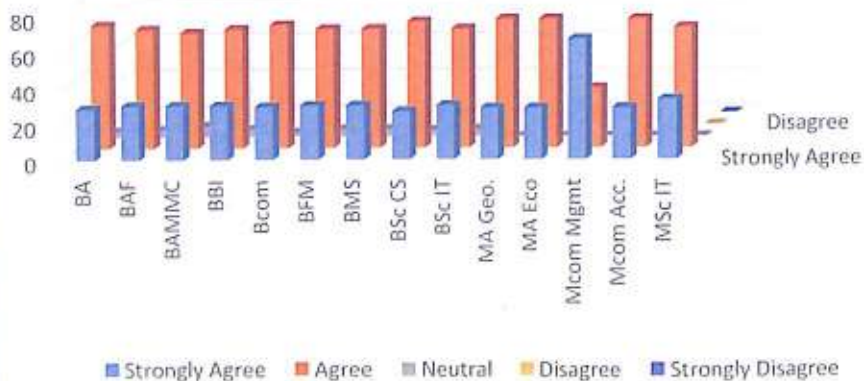Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Even Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	27	65	3	0	0
BAF	15	33	2	0	0
BAMMC	15	32	3	0	0
BBI	15	33	2	0	0
Bcom	176	410	14	0	0
BFM	15	33	2	0	0
BMS	30	66	4	0	0
BSc CS	8	21	1	0	0
BSc IT	15	33	2	0	0
MA Geo.	2	5	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	2	1	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q1 (Even Semester of A.Y. 2016-2017)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	25	67	3	0	0
BAF	15	33	2	0	0
BAMMC	13	34	3	0	0
BBI	15	33	2	0	0
Bcom	172	414	14	0	0
BFM	15	33	2	0	0
BMS	28	68	4	0	0
BSc CS	12	18	0	0	0
BSc IT	15	35	0	0	0
MA Geo.	2	5	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	1	2	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
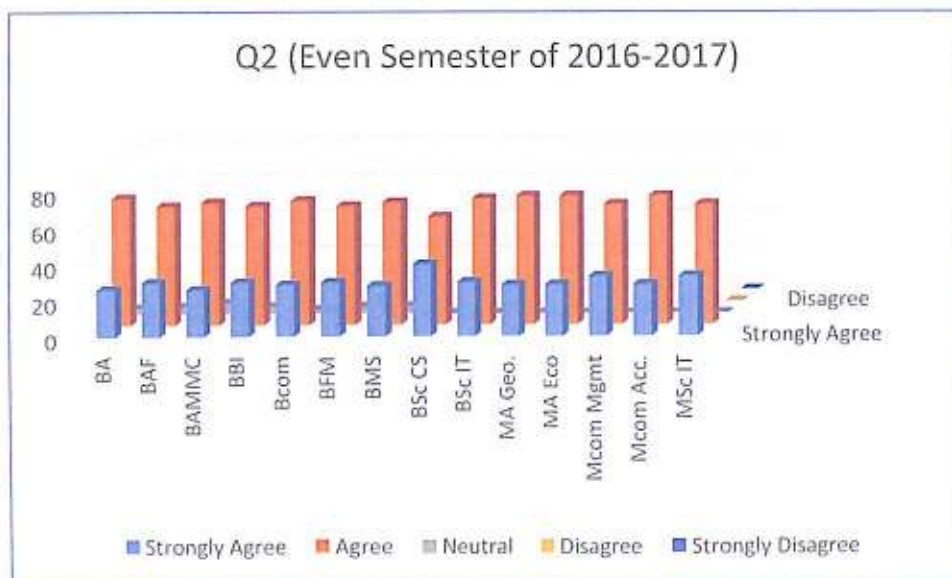
Q2 (Even Semester of 2016-2017)

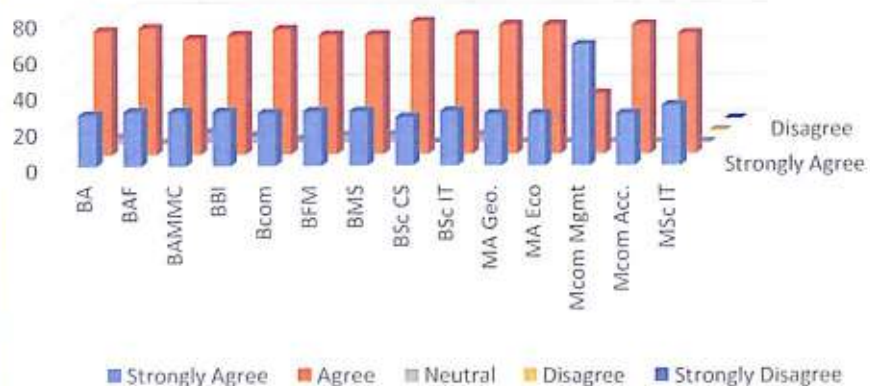■ Strongly Agree   ■ Agree   ▦ Neutral   ■ Disagree   ■ Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	27	65	3	0	0
BAF	15	35	0	0	0
BAMMC	15	32	3	0	0
BBI	15	33	2	0	0
Bcom	175	415	10	0	0
BFM	15	33	2	0	0
BMS	30	66	4	0	0
BSc CS	8	22	0	0	0
BSc IT	15	33	2	0	0
MA Geo.	2	5	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	2	1	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q3 (Even Semester of A. Y. 2016-2017)

Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

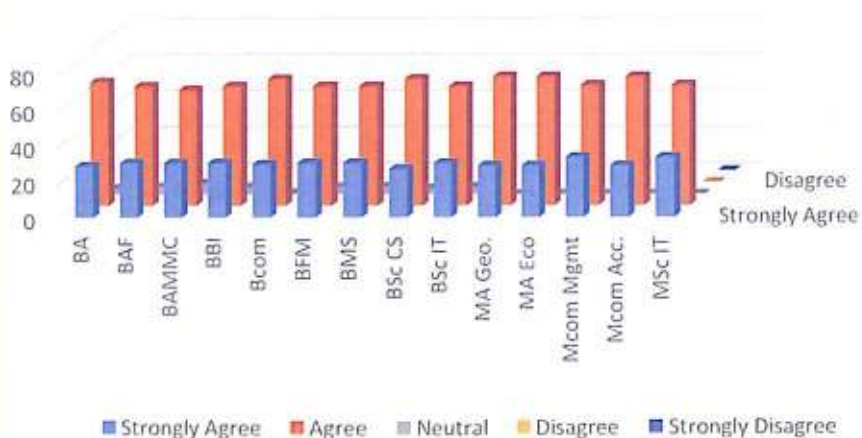|	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	27	67	1	0	0
BAF	15	33	2	0	0
BAMMC	15	32	3	0	0
BBI	15	33	2	0	0
Bcom	176	410	14	0	0
BFM	15	33	2	0	0
BMS	30	70	0	0	0
BSc CS	8	21	1	0	0
BSc IT	15	33	2	0	0
MA Geo.	2	5	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	1	2	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q4 (Even Semester of A.Y. 2016-2017)
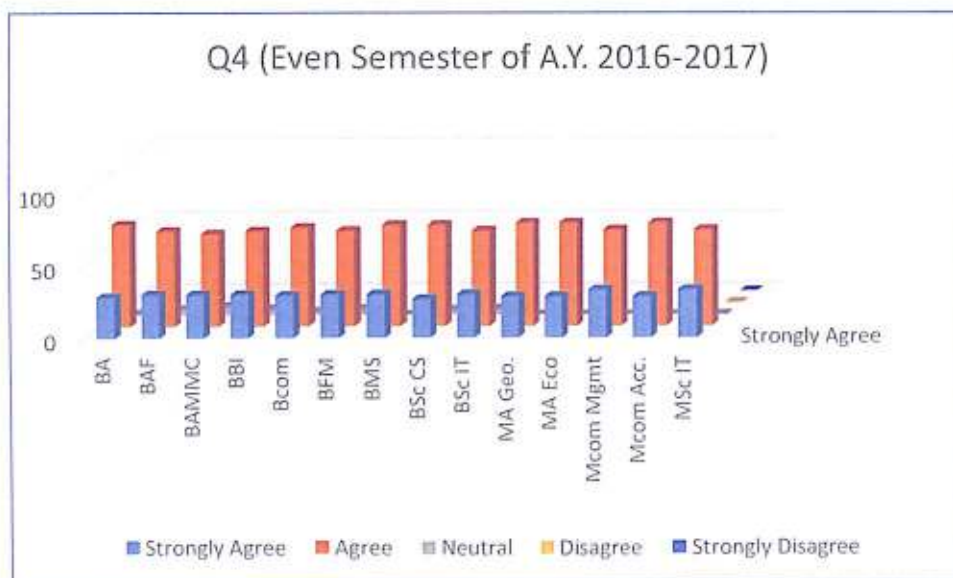
Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	27	65	3	0	0
BAF	15	33	2	0	0
BAMMC	15	32	3	0	0
BBI	15	33	2	0	0
Bcom	176	420	4	0	0
BFM	15	33	2	0	0
BMS	30	66	4	0	0
BSc CS	8	21	1	0	0
BSc IT	15	33	2	0	0
MA Geo.	2	5	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	1	2	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q5 (Even Semester of A.Y. 2016-2017)

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Nagindas Khandwala College (Autonomous)

Feedback Analysis Report

Satisfaction Ratio is calculated as follows:

	Satisfied		Unsatisfied		Happiness Index	
	Odd Semester	Even Semester	Odd Semester	Even Semester	Odd Semester	Even Semester
Q1	96.1	97	3.9	3	24.6	32.3
Q2	97.3	97.3	2.7	2.7	36	36
Q3	97.7	97.7	2.3	2.3	42.5	42.5
Q4	97.4	97.6	2.5	2.4	39	40.7
Q5	97.7	97.9	2.3	2.1	42.5	46.6

Higher satisfaction ratio denotes that students are satisfied with the system. It is noticed that the satisfaction ratio is increased from Odd Semester to Even Semester.

NAGINDAS KHANDWALA COLLEGE (AUTONOMOUS)

Student Feedback

2017-2018

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report: 2017-2018

IQAC takes student feedback on a 5-point Likert Scale based on the following points on teaching Learning.

Q1: Does the teacher well prepared for the class?

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

Q3: Does the teacher use innovative methods for better learning?

Q4: Does the teacher suggest any reference books for extra learning?

Q5: Was the teacher able to explain the concepts clearly?

Feedback is taken and analysed semester-wise.

Feedback is analysed and the happiness index/quotient is calculated based on the satisfaction ratio. Satisfaction ratio is calculated to understand students' feedback. The ratio indicates the number of students who were satisfied for each unsatisfied student. Meaning that the higher the ratio the better is the Happiness Quotient of students. Measures to improve the happiness index are taken.

Nagindas Khandwala College (Autonomous)

Odd Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	25	46	3	0	0
BAF	13	32	5	0	0
BAMMC	14	33	3	0	0
BBI	16	31	3	0	0
Bcom	200	366	34	0	0
BFM	12	34	4	0	0
BMS	26	65	9	0	0
BSc CS	10	18	2	0	0
BSc IT	15	31	4	0	0
MA Geo.	2	4	0	0	0
MA Eco	5	8	1	0	0
Mcom Mgmt	1	2	1	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	3	1	0	0

Q1 (Odd Semester of A. Y. 2017-2018)

Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	25	46	3	0	0
BAF	13	32	5	0	0
BAMMC	14	33	3	0	0
BBI	16	31	3	0	0
Bcom	200	386	14	0	0
BFM	12	34	4	0	0
BMS	30	65	5	0	0
BSc CS	10	18	2	0	0
BSc IT	15	31	4	0	0
MA Geo.	1	5	0	0	0
MA Eco	5	9	0	0	0
Mcom Mgmt	2	2	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	3	3	0	0	0

Q2 (Odd Semester of 2017-2018)

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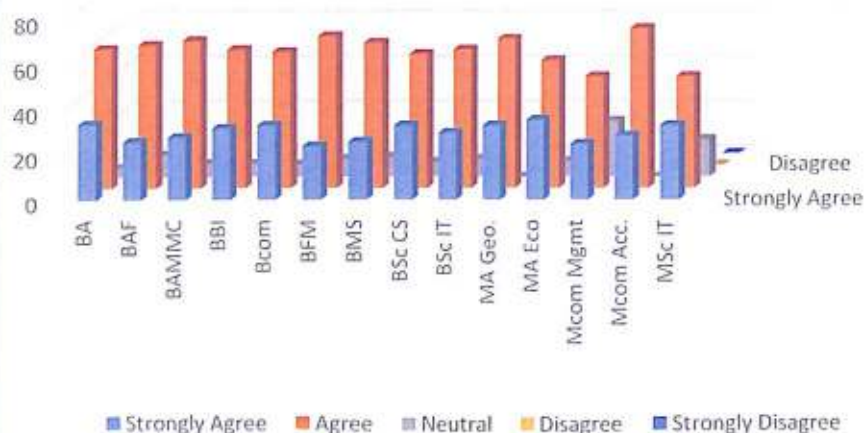(AUTONOMOUS)
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Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

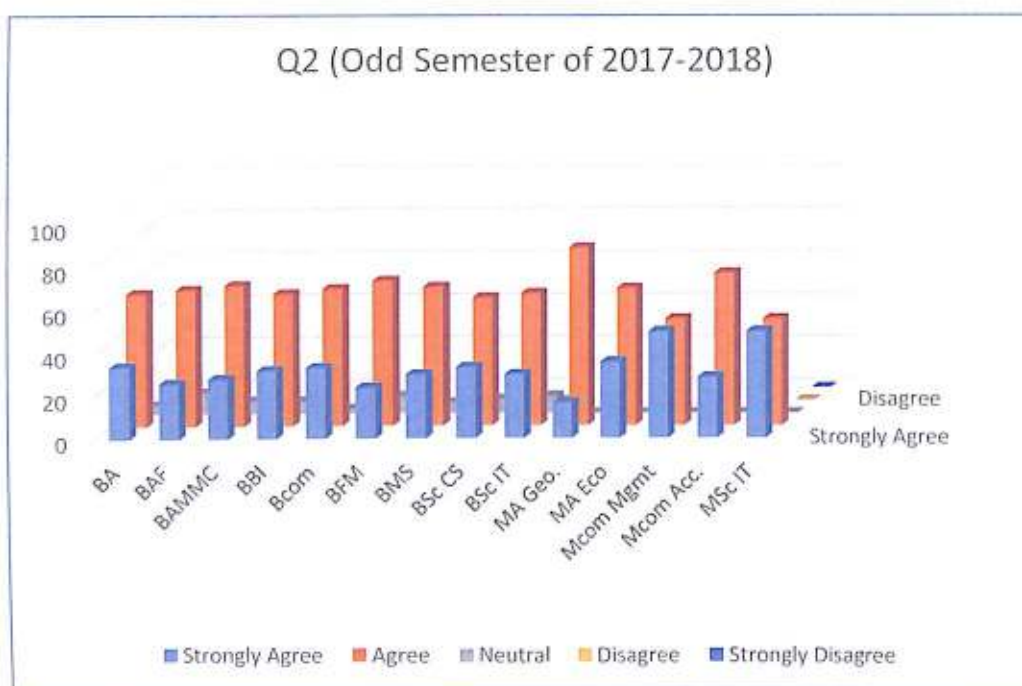|	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	11	62	1	0	0
BAF	11	37	1	1	0
BAMMC	15	33	2	0	0
BBI	14	34	2	0	0
Bcom	175	410	15	0	0
BFM	15	33	2	0	0
BMS	25	72	3	0	0
BSc CS	9	20	1	0	0
BSc IT	13	35	2	0	0
MA Geo.	2	4	0	0	0
MA Eco	4	9	1	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q3 (Odd Semester of A.Y. 2017-2018)

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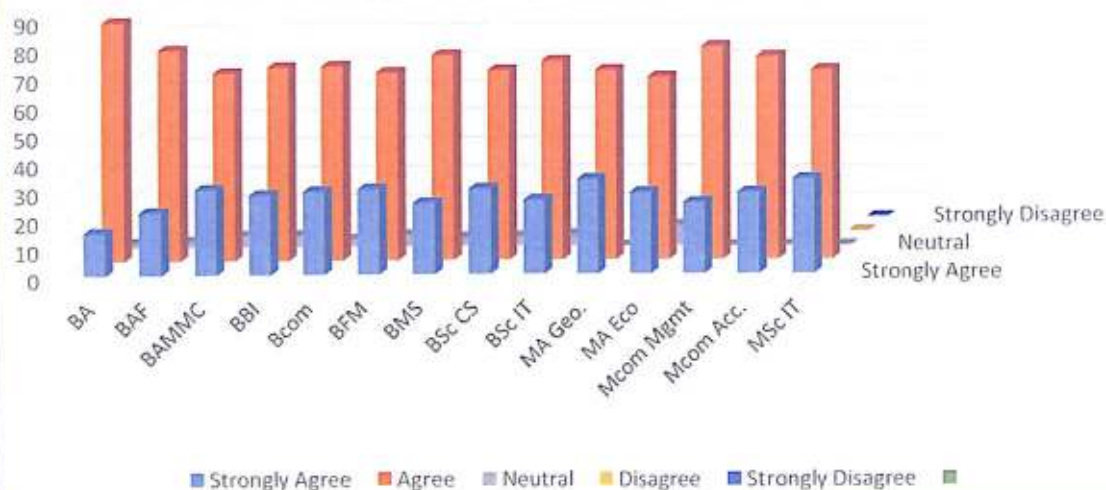NAGINDAS KHANDWALA COLLEGE OF SCIENCE
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Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	10	63	1	0	0
BAF	12	37	0	1	0
BAMMC	15	33	2	0	0
BBI	14	34	2	0	0
Bcom	174	406	20	0	0
BFM	15	33	2	0	0
BMS	25	70	5	0	0
BSc CS	9	20	1	0	0
BSc IT	13	35	2	0	0
MA Geo.	2	4	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q4 (Odd Semester of A.Y. 2017-2018)

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	12	60	2	0	0
BAF	12	37	1	0	0
BAMMC	15	33	2	0	0
BBI	14	34	2	0	0
Bcom	172	416	12	0	0
BFM	15	33	2	0	0
BMS	27	71	2	0	0
BSc CS	9	20	1	0	0
BSc IT	13	35	2	0	0
MA Geo.	2	4	0	0	0
MA Eco	4	10	0	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0

Q5 (Odd Semester of A.Y. 2017-2018)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

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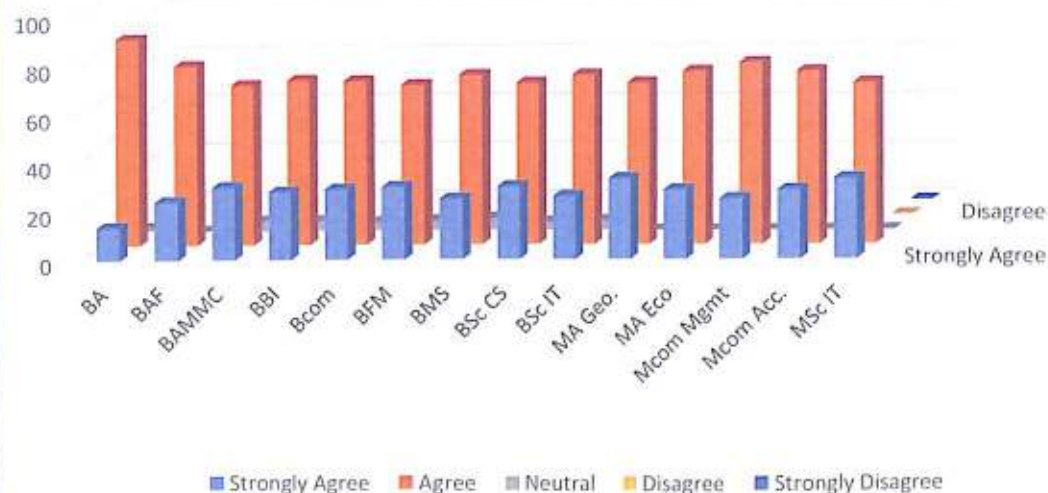(AUTONOMOUS)
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Nagindas Khandwala College (Autonomous)

Even Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	24	55	2	0	0
BAF	17	30	3	0	0
BAMMC	14	32	4	0	0
BBI	12	33	5	0	0
Bcom	166	396	38	0	0
BFM	14	32	4	0	0
BMS	31	63	6	0	0
BSc CS	9	19	2	0	0
BSc IT	16	31	3	0	0
MA Geo.	1	5	0	0	0
MA Eco	4	8	0	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	2	4	0	0	0
MSc IT	2	4	0	0	0

Q1 (Even Semester of A.Y. 2017-2018)

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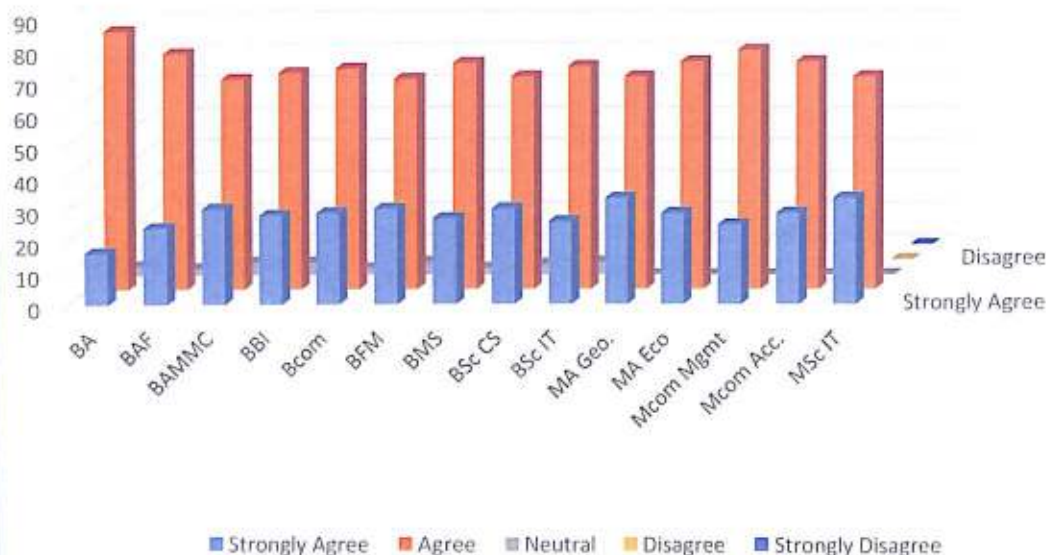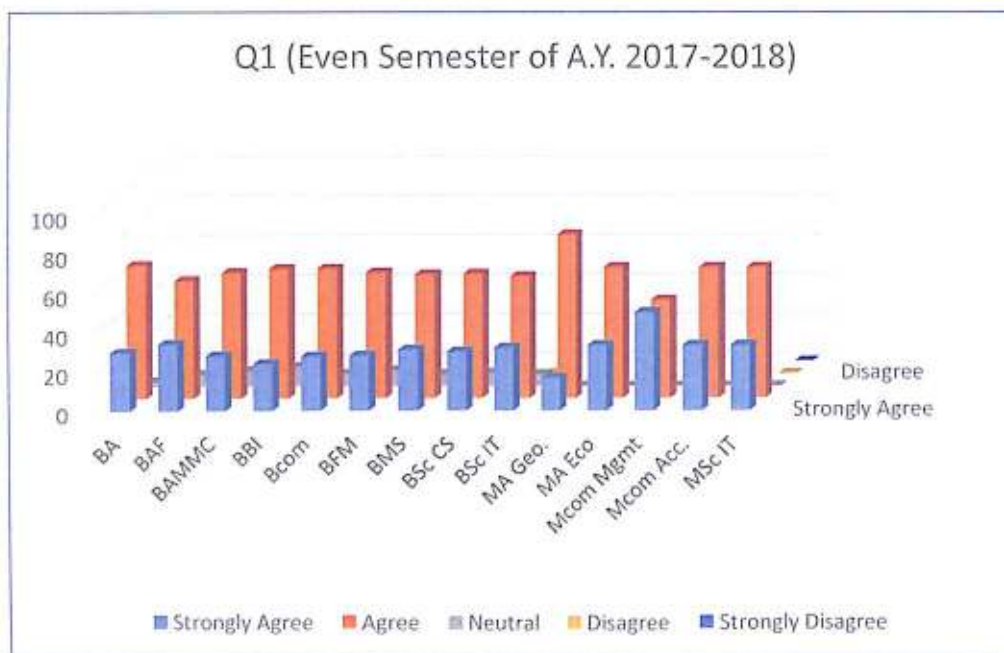NAGINDAS KHANDWALA COLLEGE OF SCIENCE
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Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	23	53	5	0	0
BAF	13	30	7	0	0
BAMMC	17	30	3	0	0
BBI	15	33	2	0	0
Bcom	178	410	12	0	0
BFM	15	33	2	0	0
BMS	32	66	2	0	0
BSc CS	8	21	1	0	0
BSc IT	15	33	2	0	0
MA Geo.	1	5	0	0	0
MA Eco	3	9	0	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
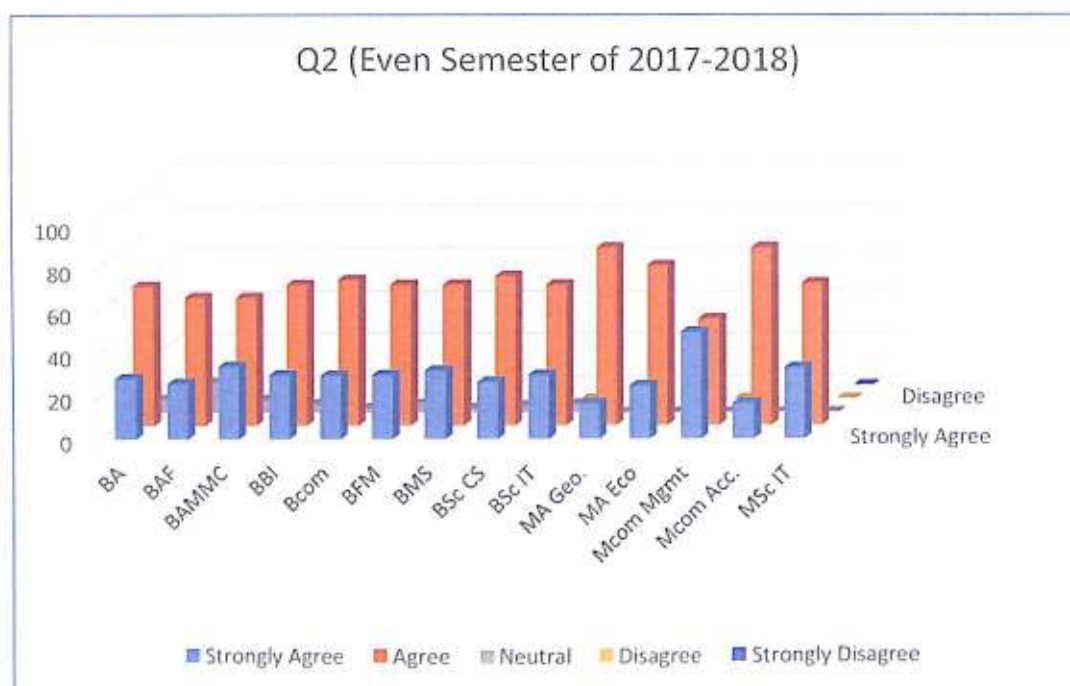
Q2 (Even Semester of 2017-2018)

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	25	53	3	0	0
BAF	15	33	2	0	0
BAMMC	15	32	3	0	0
BBI	15	33	2	0	0
Bcom	176	410	14	0	0
BFM	15	33	2	0	0
BMS	30	66	4	0	0
BSc CS	8	21	1	0	0
BSc IT	15	33	2	0	0
MA Geo.	2	4	0	0	0
MA Eco	4	8	0	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
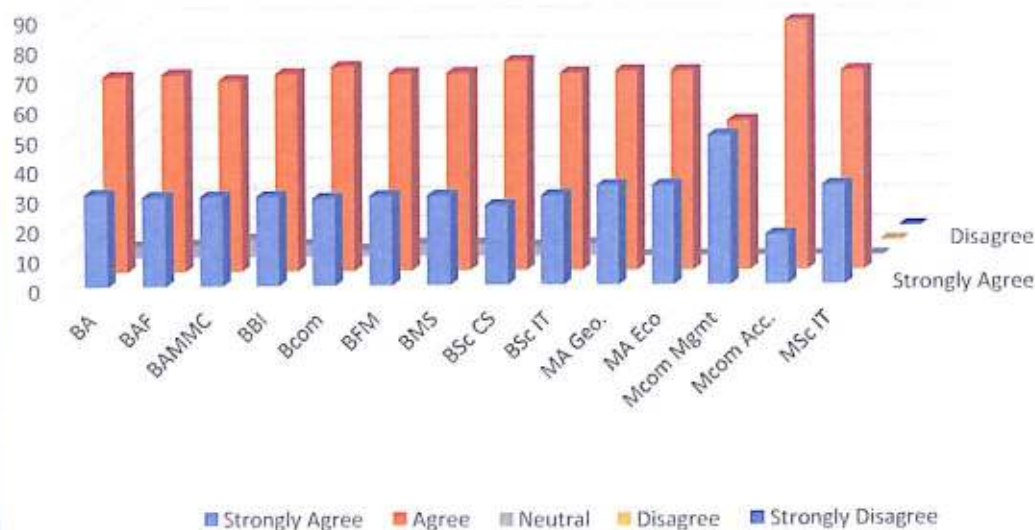
Q3 (Even Semester of A. Y. 2017-2018)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Q4: Does the teacher suggest any reference books for extra learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	20	59	2	0	0
BAF	15	33	2	0	0
BAMMC	15	32	3	0	0
BBI	15	33	2	0	0
Bcom	175	400	25	0	0
BFM	15	33	2	0	0
BMS	30	66	4	0	0
BSc CS	8	21	1	0	0
BSc IT	15	33	2	0	0
MA Geo.	1	5	0	0	0
MA Eco	2	10	0	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	2	4	0	0	0
MSc IT	3	3	0	0	0

Q4 (Even Semester of A.Y. 2017-2018)
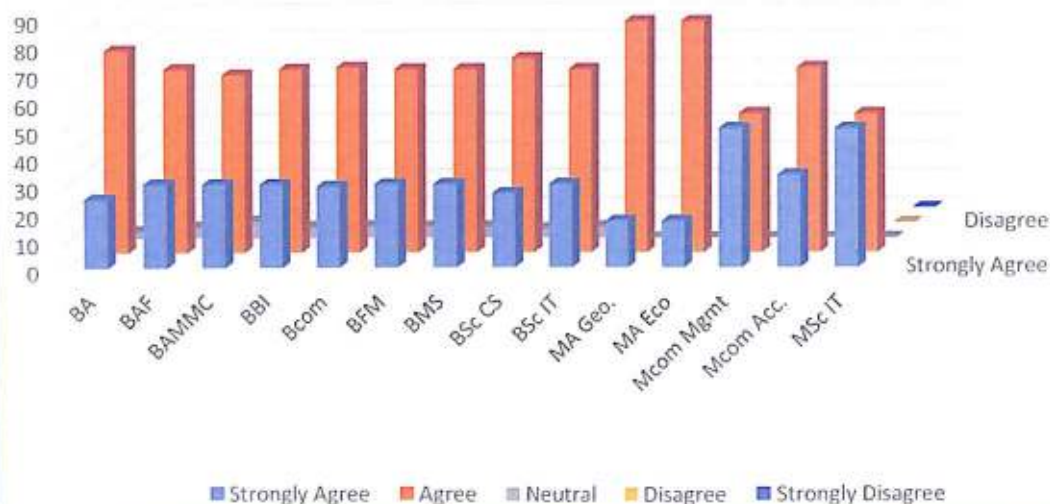
Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	15	66	0	0	0
BAF	10	38	2	0	0
BAMMC	12	35	3	0	0
BBI	12	38	0	0	0
Bcom	170	412	18	0	0
BFM	15	33	2	0	0
BMS	30	66	4	0	0
BSc CS	8	19	3	0	0
BSc IT	15	33	2	0	0
MA Geo.	1	5	0	0	0
MA Eco	2	10	0	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	2	4	0	0	0
MSc IT	2	4	0	0	0

Q5 (Even Semester of A.Y. 2017-2018)
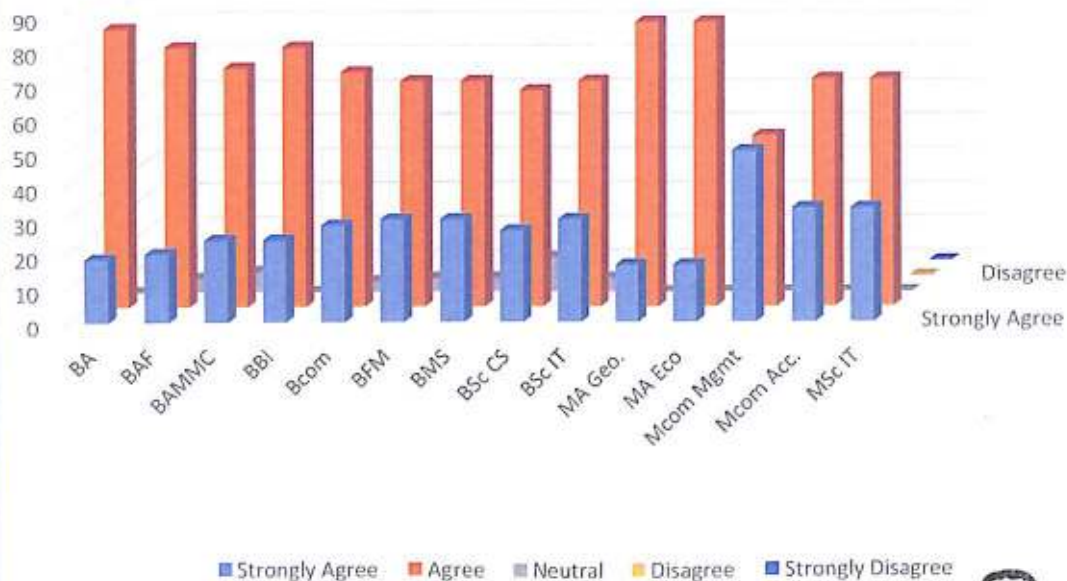
Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report

Satisfaction Ratio is calculated as follows:

	Satisfied		Unsatisfied		Happiness Index	
	Odd Semester	Even Semester	Odd Semester	Even Semester	Odd Semester	Even Semester
Q1	93.7	93.9	6.3	6.1	14.8	15.3
Q2	96.1	96.7	3.9	3.3	24.6	29.3
Q3	97.2	96.9	2.8	3	34.7	32.3
Q4	96.7	96.1	3.3	3.9	29.3	24.6
Q5	97.6	96.9	2.4	3.1	40.7	31.3

Lowest satisfaction ratio is 14.8 and 15.3 in Odd Semester and even Semester respectively for Q1. Higher satisfaction ratio denotes that students are satisfied with the system. It is noticed that the satisfaction ratio is increased from Odd Semester to Even Semester, except for Q4 and Q5.

Action Taken:

Happiness ratio is lower for the question regarding the preparedness of the teacher in terms for suggesting reference books and explanation of the concepts.

1. Teachers are advised to use more learner centric teaching tools and also to encourage learners to use the reference books.
2. Train the Trainer programme is conducted on 9/1/2018 and more training sessions will be conducted for faculties.

NAGINDAS KHANDWALA COLLEGE
(AUTONOMOUS)

Student Feedback

2018-2019

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report: 2018-2019

IQAC takes student feedback on a 5-point Likert Scale based on the following points on teaching Learning.

Q1: Does the teacher well prepared for the class?

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

Q3: Does the teacher use innovative methods for better learning?

Q4: Does the teacher suggest any reference books for extra learning?

Q5: Was the teacher able to explain the concepts clearly?

Feedback is taken and analysed semester-wise.

Feedback is analysed and the happiness index/quotient is calculated based on the satisfaction ratio. Satisfaction ratio is calculated to understand students' feedback. The ratio indicates the number of students who were satisfied for each unsatisfied student. Meaning that the higher the ratio the better is the Happiness Quotient of students. Measures to improve the happiness index are taken.

Nagindas Khandwala College (Autonomous)

Odd Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	18	50	4	0	0
BAF	14	31	5	0	0
BAMMC	12	34	4	0	0
BBI	11	34	5	0	0
Bcom	156	390	44	0	0
BFM	12	33	5	0	0
BMS	23	68	9	0	0
BSc CS	7	20	3	0	0
BSc IT	13	31	5	1	0
MA Geo.	2	5	1	0	0
MA Eco	3	8	1	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	3	6	1	0	0

Q1 (Odd Semester of A. Y. 2018-2019)

Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	18	47	6	1	0
BAF	14	31	5	0	0
BAMMC	14	32	4	0	0
BBI	12	32	5	1	0
BCom	156	386	48	0	0
BFM	12	31	5	2	0
BMS	23	65	9	3	0
BSc CS	7	20	3	0	0
BSc IT	13	31	5	1	0
MA Geo.	1	6	1	0	0
MA Eco	3	8	1	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	3	6	1	0	0

Q2 (Odd Semester of 2018-2019)

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	18	47	6	1	0
BAF	14	31	5	0	0
BAMMC	14	32	4	0	0
BBI	12	32	5	1	0
BCom	160	390	40	0	0
BFM	12	32	4	2	0
BMS	23	70	6	1	0
BSc CS	7	20	3	0	0
BSc IT	15	31	3	1	0
MA Geo.	2	5	1	0	0
MA Eco	3	8	1	0	0
Mcom Mgmt	1	3	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	3	6	1	0	0

Q3 (Odd Semester of A.Y. 2018-2019)

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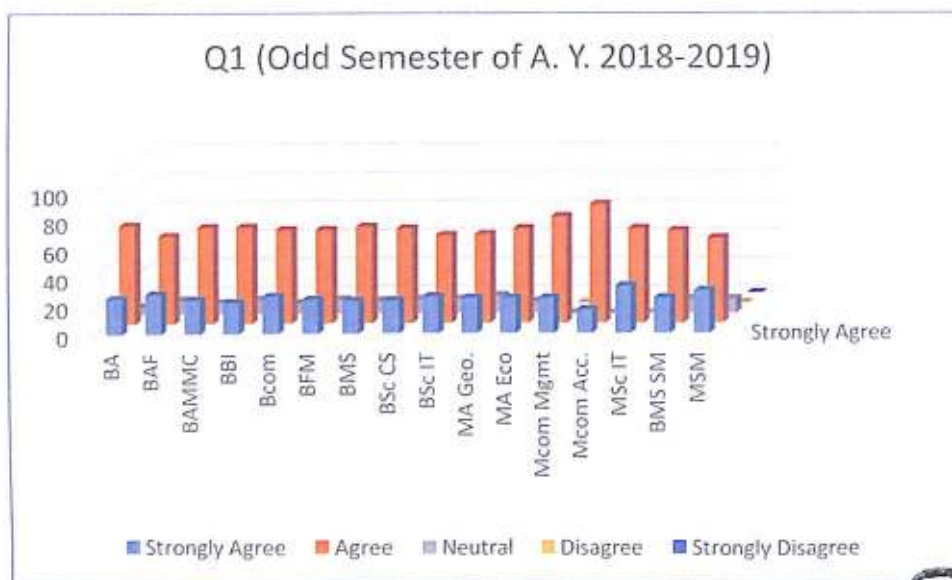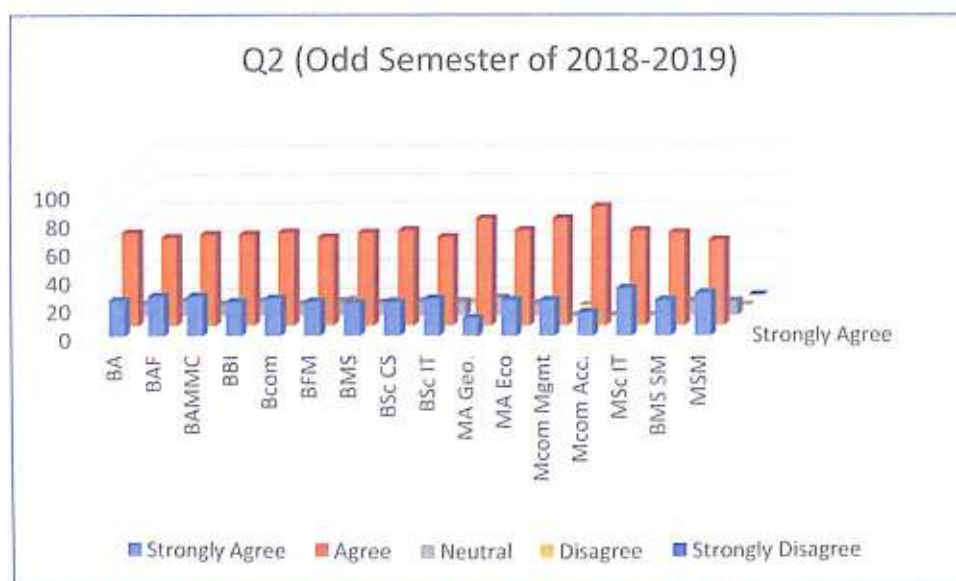Q4: Does the teacher suggest any reference books for extra learning?
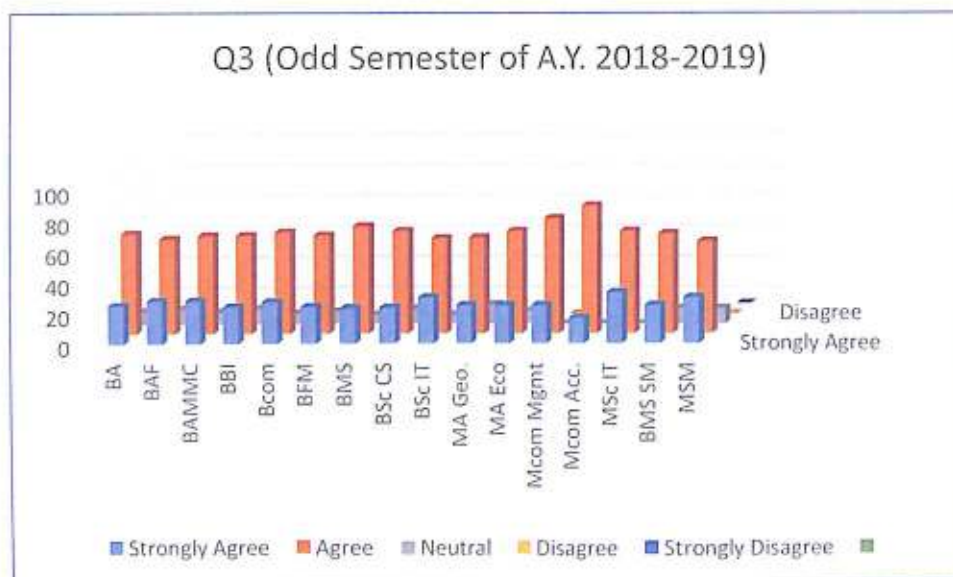
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	18	47	6	1	0
BAF	14	31	5	0	0
BAMMC	15	31	4	0	0
BBI	13	31	5	1	0
BCom	166	401	23	0	0
BFM	10	35	5	0	0
BMS	27	65	8	0	0
BSc CS	10	19	1	0	0
BSc IT	14	31	5	0	0
MA Geo.	2	5	1	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	2	2	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	3	6	1	0	0

Q4 (Odd Semester of A.Y. 2018-2019)

Strongly Agree

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	20	45	6	1	0
BAF	15	30	5	0	0
BAMMC	14	32	4	0	0
BBI	12	33	5	0	0
BCom	170	375	45	0	0
BFM	12	32	5	1	0
BMS	23	65	9	3	0
BSc CS	7	20	3	0	0
BSc IT	13	31	5	1	0
MA Geo.	2	5	1	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	2	2	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	3	6	1	0	0

Q5 (Odd Semester of A.Y. 2018-2019)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

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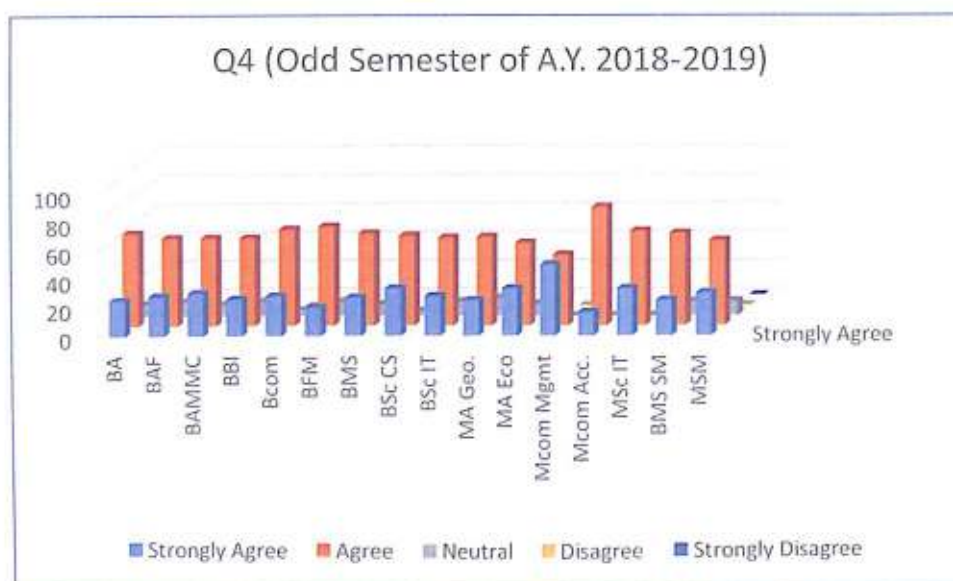NAGINDAS KHANDWALA COLLEGE OF SCIENCE
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Nagindas Khandwala College (Autonomous)

Even Semester

Q1: Does the teacher well prepared for the class?

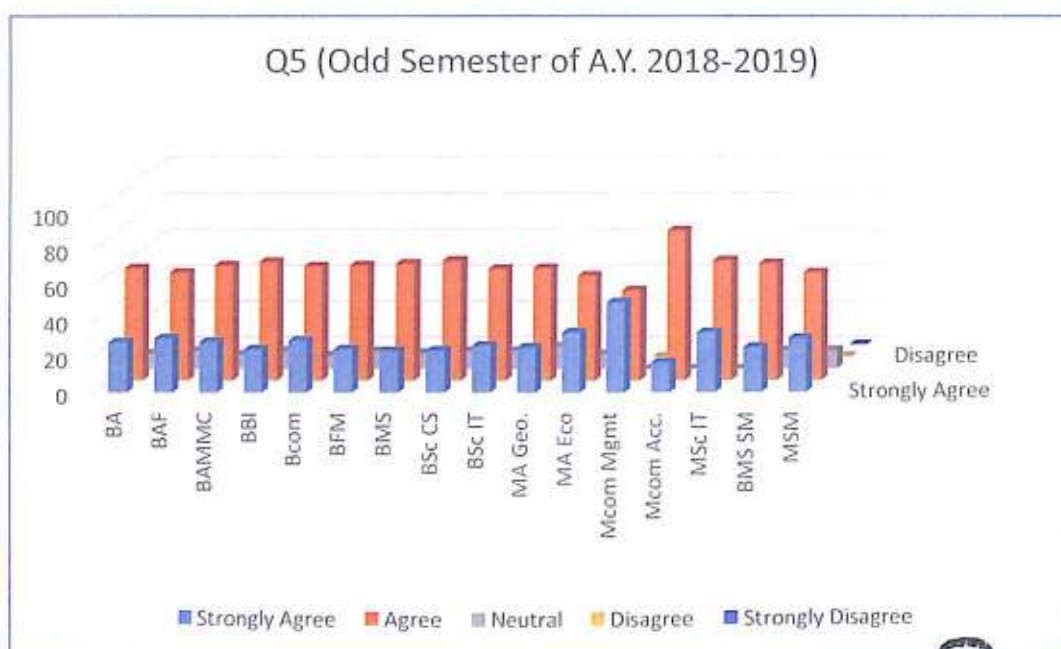|	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	20	55	6	0	0
BAF	13	32	5	0	0
BAMMC	12	33	5	0	0
BBI	13	32	5	0	0
BCom	180	370	30	0	0
BFM	14	33	3	0	0
BMS	30	65	5	0	0
BSc CS	9	20	1	0	0
BSc IT	13	35	2	0	0
MA Geo.	2	4	0	0	0
MA Eco	2	9	1	0	0
Mcom Mgmt	0	2	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	14	1	0	0
MSM	2	6	1	1	0

Q1 (Even Semester of A.Y. 2018-2019)

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Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	20	53	8	0	0
BAF	13	32	5	0	0
BAMMC	12	33	5	0	0
BBI	13	31	5	1	0
BCom	178	366	36	0	0
BFM	14	33	3	0	0
BMS	30	65	5	0	0
BSc CS	9	20	1	0	0
BSc IT	13	33	4	0	0
MA Geo.	1	5	0	0	0
MA Eco	2	9	1	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	2	6	1	1	0

Q2 (Even Semester of 2018-2019)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	20	53	8	0	0
BAF	13	32	5	0	0
BAMMC	12	33	5	0	0
BBI	13	31	5	1	0
BCom	180	364	36	0	0
BFM	14	33	3	0	0
BMS	30	65	5	0	0
BSc CS	9	20	1	0	0
BSc IT	13	33	4	0	0
MA Geo.	0	6	0	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	2	4	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	2	6	1	1	0
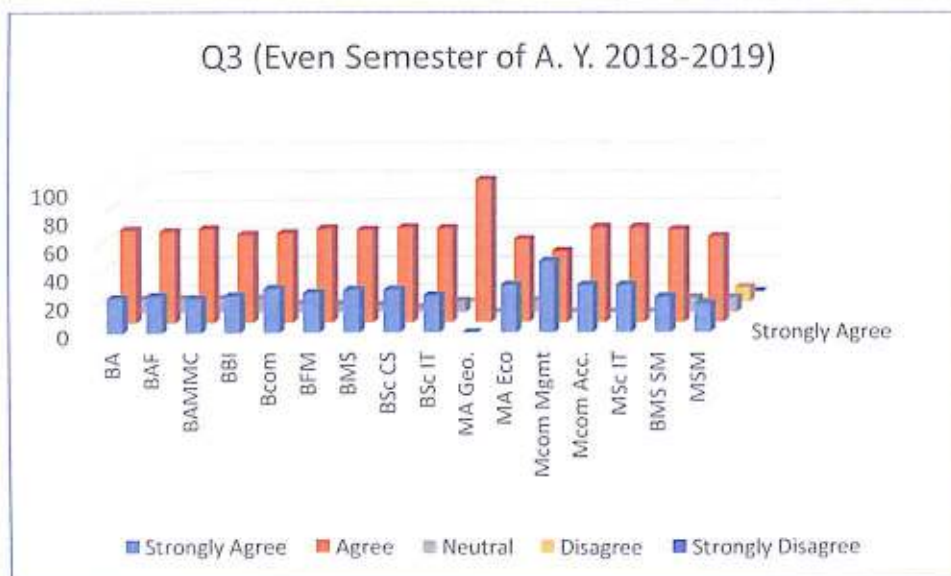
Q3 (Even Semester of A. Y. 2018-2019)

Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	23	53	5	0	0
BAF	13	32	5	0	0
BAMMC	15	32	3	0	0
BBI	16	30	3	1	0
BCom	182	367	31	0	0
BFM	15	33	2	0	0
BMS	32	65	3	0	0
BSc CS	9	20	1	0	0
BSc IT	16	31	3	0	0
MA Geo.	2	4	0	0	0
MA Eco	4	7	1	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	6	13	1	0	0
MSM	2	6	1	1	0

Q4 (Even Semester of A.Y. 2018-2019)

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	20	53	8	0	0
BAF	13	32	5	0	0
BAMMC	12	33	5	0	0
BBI	13	31	6	0	0
BCom	175	369	36	0	0
BFM	15	32	3	0	0
BMS	33	62	5	0	0
BSc CS	9	20	1	0	0
BSc IT	13	33	4	0	0
MA Geo.	1	5	0	0	0
MA Eco	2	9	1	0	0
Mcom Mgmt	1	1	0	0	0
Mcom Acc.	1	5	0	0	0
MSc IT	2	4	0	0	0
BMS SM	5	13	2	0	0
MSM	2	6	1	1	0

Q5 (Even Semester of A.Y. 2018-2019)

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report

Satisfaction Ratio is calculated as follows:

	Satisfied		Unsatisfied		Happiness Index	
	Odd Semester	Even Semester	Odd Semester	Even Semester	Odd Semester	Even Semester
Q1	94.5	96.6	5.5	3.4	17.2	28.4
Q2	93.2	95.6	6.8	4.4	13.7	21.7
Q3	94.7	95.5	5.3	4.5	17.9	21.2
Q4	96.4	97.1	3.6	2.9	26.8	33.5
Q5	93.7	95.5	6.3	4.5	14.9	21.2

Lowest satisfaction ratio is 13.7 and 14.9 in Odd Semester for Q2 and Q5 respectively. It is noticed that the satisfaction ratio is increased from Odd Semester to Even Semester. Higher satisfaction ratio denotes that students are satisfied with the system.

Action Taken:

Happiness ratio is lower for the question regarding the accessibility and explanation of the concepts.

1. Teachers are advised to use more learner centric teaching tools and also to encourage learners to use the reference books.

2. Teachers were informed about the need for more interactive and encourage learners to approach as and when they need any assistance.

3. Different training programmes are conducted: Induction programme (14/6/2018), Improving Confidence and Concentration (3/8/2018) and FDP (7/9/2018)

4. More training sessions will be conducted for faculties.

NAGINDAS KHANDWALA COLLEGE (AUTONOMOUS)

Student Feedback

2019-2020

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report: 2019-2020

IQAC takes student feedback on a 5-point Likert Scale based on the following points on teaching Learning.

Q1: Does the teacher well prepared for the class?

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

Q3: Does the teacher use innovative methods for better learning?

Q4: Does the teacher suggest any reference books for extra learning?

Q5: Was the teacher able to explain the concepts clearly?

Feedback is taken and analysed semester-wise.

Feedback is analysed and the happiness index/quotient is calculated based on the satisfaction ratio. Satisfaction ratio is calculated to understand students' feedback. The ratio indicates the number of students who were satisfied for each unsatisfied student. Meaning that the higher the ratio the better is the Happiness Quotient of students. Measures to improve the happiness index are taken.

Odd Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	68	14	0	0
BAF	14	32	4	0	0
BAMMC	14	30	5	1	0
BBI	14	32	4	0	0
Bcom	157	380	43	0	0
BFM	13	33	4	0	0
BMS	22	59	11	3	0
BSc CS	8	19	3	0	0
BSc IT	13	30	7	0	0
MA Geo.	1	3	1	0	0
MA Eco	4	10	2	0	0
MA Psy	2	4	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	1	4	1	0	0
BA AD	1	2	0	0	0
BMS SM	6	14	3	1	0
Bcom H. AS	5	12	3	0	0
IBCOm	5	12	3	0	0
MSM	3	8	1	0	0

Q1 (Odd Semester of A. Y. 2019-2020)

Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	38	67	6	1	0
BAF	14	31	5	0	0
BAMMC	14	32	4	0	0
BBI	12	32	5	1	0
BCom	156	390	34	0	0
BFM	12	31	5	2	0
BMS	23	69	3	0	0
BSc CS	7	20	3	0	0
BSc IT	13	34	2	1	0
MA Geo.	1	3	1	0	0
MA Eco	3	10	3	0	0
MA Psy	1	5	0	0	0
Mcom Mgmt	1	7	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	6	15	2	1	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	8	1	0	0

Q2 (Odd Semester of 2019-2020)

Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	35	70	7	0	0
BAF	14	31	5	0	0
BAMMC	14	32	4	0	0
BBI	12	32	5	1	0
Bcom	160	384	34	2	0
BFM	12	31	5	2	0
BMS	23	69	3	0	0
BSc CS	7	20	3	0	0
BSc IT	13	34	2	1	0
MA Geo.	1	3	1	0	0
MA Eco	3	10	3	0	0
MA Psy	1	5	0	0	0
Mcom Mgmt	1	7	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	6	15	2	1	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	8	1	0	0

Q3 (Odd Semester of A.Y. 2019-2020)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Q4: Does the teacher suggest any reference books for extra learning?

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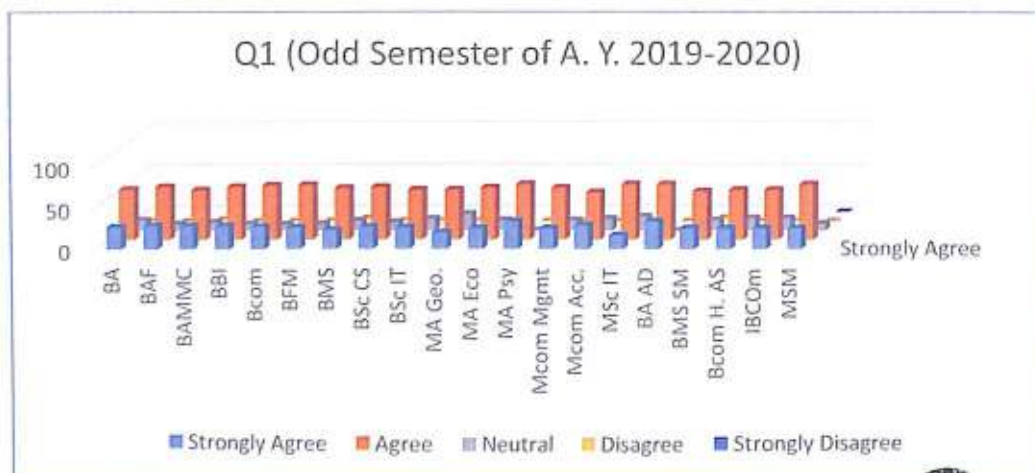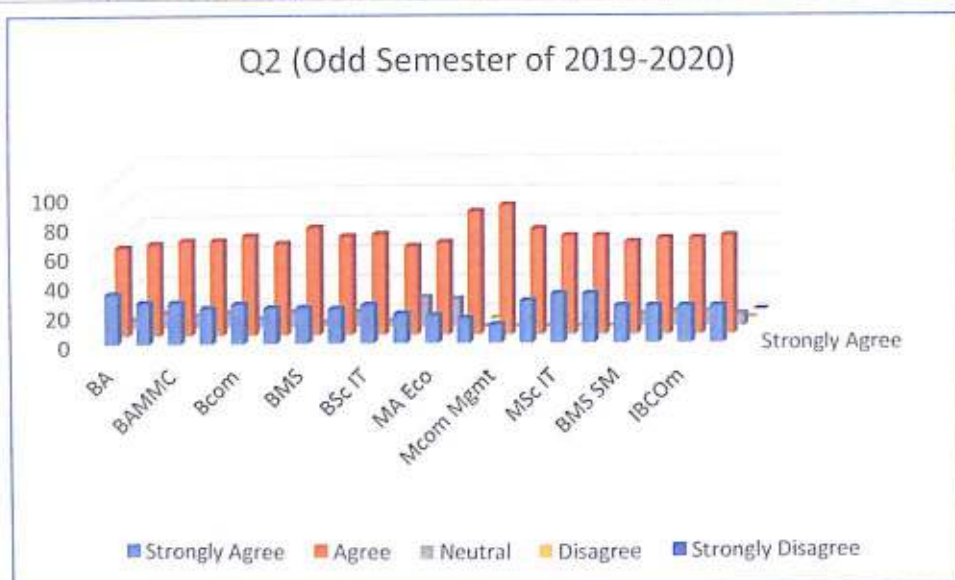NAGINDAS KHANDWALA COLLEGE OF SCIENCE
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	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	38	67	6	1	0
BAF	14	31	5	0	0
BAMMC	14	32	4	0	0
BBI	12	32	5	1	0
BCom	156	397	27	0	0
BFM	12	31	5	2	0
BMS	23	69	3	0	0
BSc CS	7	20	3	0	0
BSc IT	13	34	2	1	0
MA Geo.	1	3	1	0	0
MA Eco	3	12	1	0	0
MA Psy	1	5	0	0	0
Mcom Mgmt	1	7	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	6	15	2	1	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	8	1	0	0

Q4 (Odd Semester of A.Y. 2019-2020)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	38	67	6	1	0
BAF	14	31	5	0	0
BAMMC	14	32	4	0	0
BBI	12	32	5	1	0
Bcom	156	397	27	0	0
BFM	12	31	5	2	0
BMS	23	69	3	0	0
BSc CS	7	20	3	0	0
BSc IT	13	34	2	1	0
MA Geo.	1	3	1	0	0
MA Eco	3	12	1	0	0
MA Psy	1	5	0	0	0
Mcom Mgmt	1	7	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	6	15	2	1	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	8	1	0	0

Q5 (Odd Semester of A.Y. 2019-2020)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Even Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	29	85	10	0	0
BAF	13	31	5	1	0
BAMMC	13	33	4	0	0
BBI	14	33	3	0	0
Bcom	145	400	48	1	0
BFM	13	32	5	0	0
BMS	29	62	7	0	0
BSc CS	8	19	3	0	0
BSc IT	14	33	3	0	0
MA Geo.	2	5	0	0	0
MA Eco	3	8	1	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	2	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	6	16	2	0	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	8	1	0	0

Q1 (Even Semester of A.Y. 2019-2020)

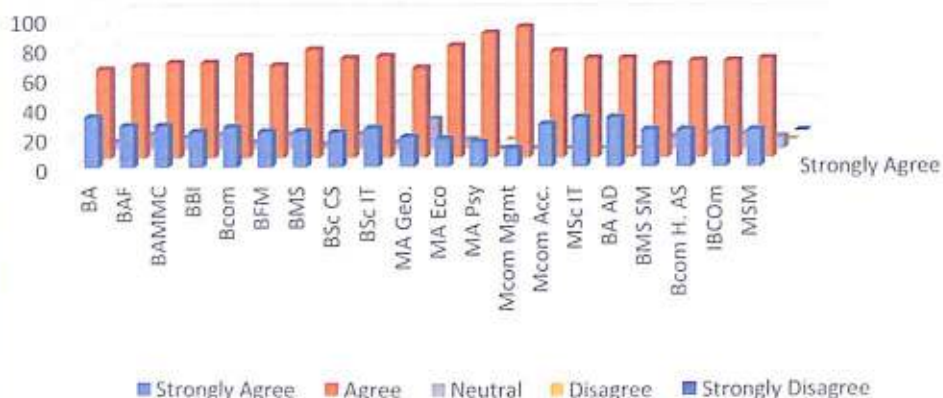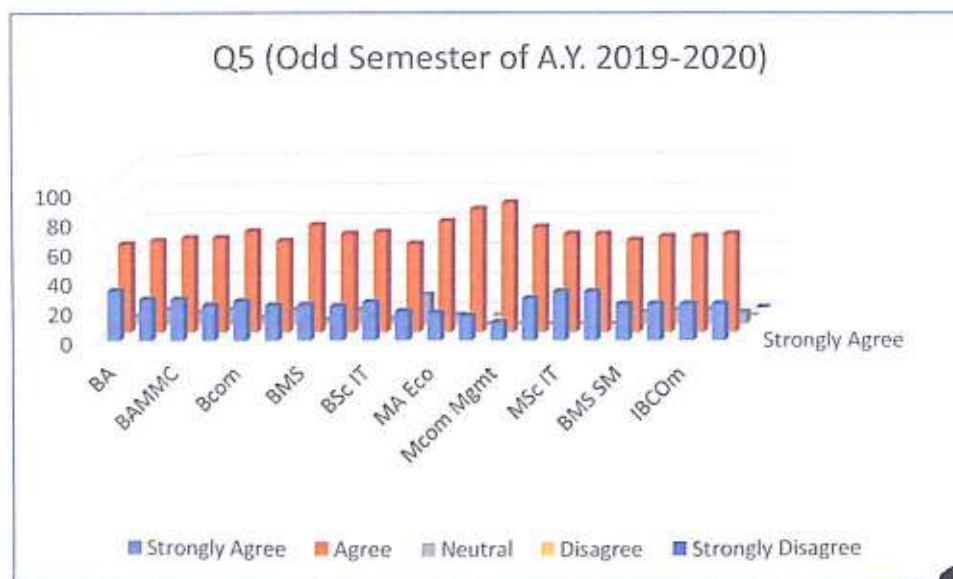Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

PRINCIPAL
NAGINDAS KHANDWALA COLLEGE OF COMMERCE
ARTS & MANAGEMENT STUDIES AND SHANTABEN
NAGINDAS KHANDWALA COLLEGE OF SCIENCE
(AUTONOMUS)
MALAD (W), MUMBAI - 400 064

Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	29	83	11	1	0
BAF	13	31	5	1	0
BAMMC	13	33	4	0	0
BBI	14	33	3	0	0
Bcom	145	410	38	1	0
BFM	13	32	5	0	0
BMS	29	67	2	0	0
BSc CS	8	20	2	0	0
BSc IT	14	33	3	0	0
MA Geo.	2	5	0	0	0
MA Eco	3	9	0	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	2	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	6	18	0	0	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	4	8	0	0	0

Q2 (Even Semester of 2019-2020)

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	33	82	3	6	0
BAF	13	31	5	1	0
BAMMC	13	33	4	0	0
BBI	14	33	3	0	0
Bcom	149	401	43	1	0
BFM	13	32	5	0	0
BMS	32	60	6	0	0
BSc CS	8	20	2	0	0
BSc IT	14	33	3	0	0
MA Geo.	2	5	0	0	0
MA Eco	3	8	1	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	2	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	6	18	0	0	0
Bcom H. AS	5	15	0	0	0
IBCOm	5	14	1	0	0
MSM	3	9	0	0	0
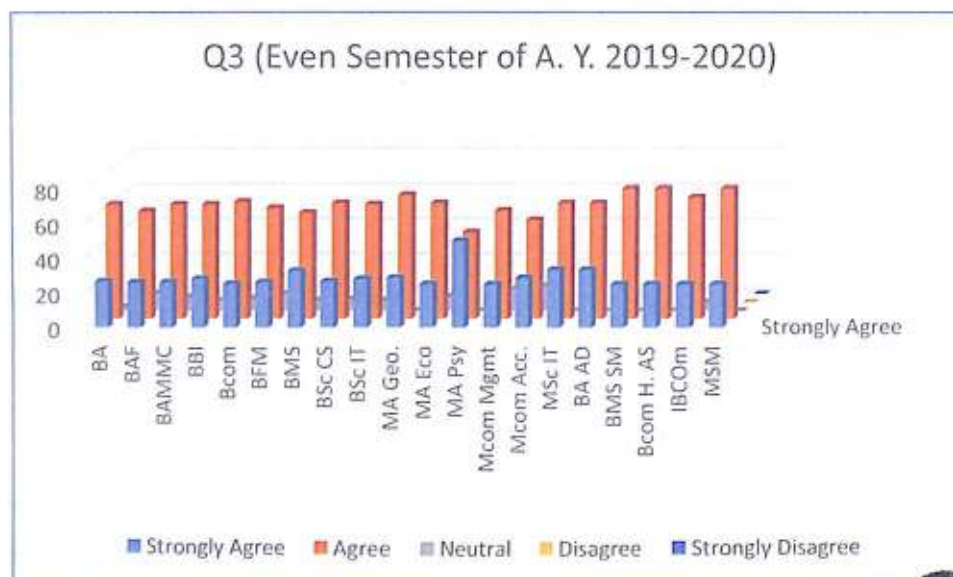
Q3 (Even Semester of A. Y. 2019-2020)

PRINCIPAL
NAGINDAS KHANDWALA COLLEGE OF COMMERCE
ARTS & MANAGEMENT STUDIES AND SHANTABEN
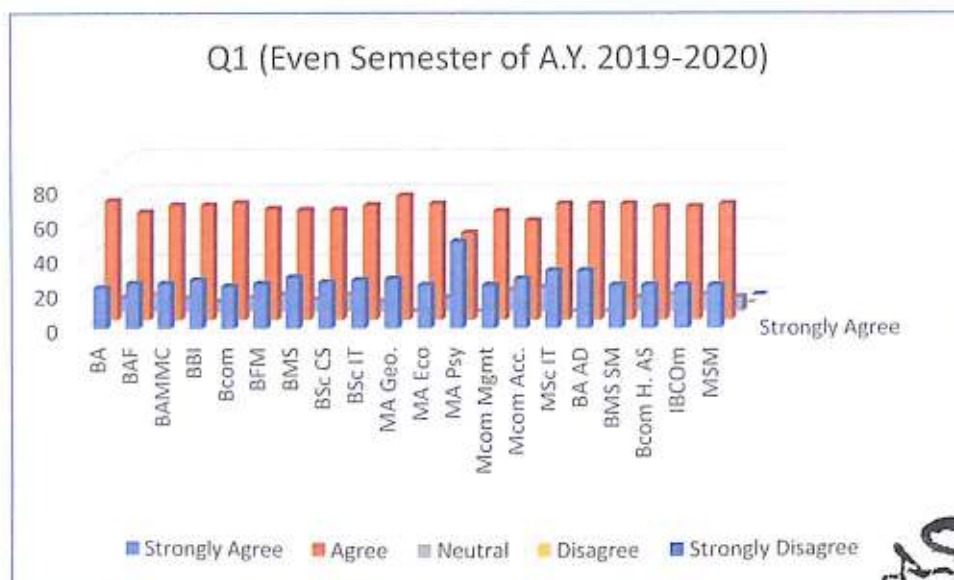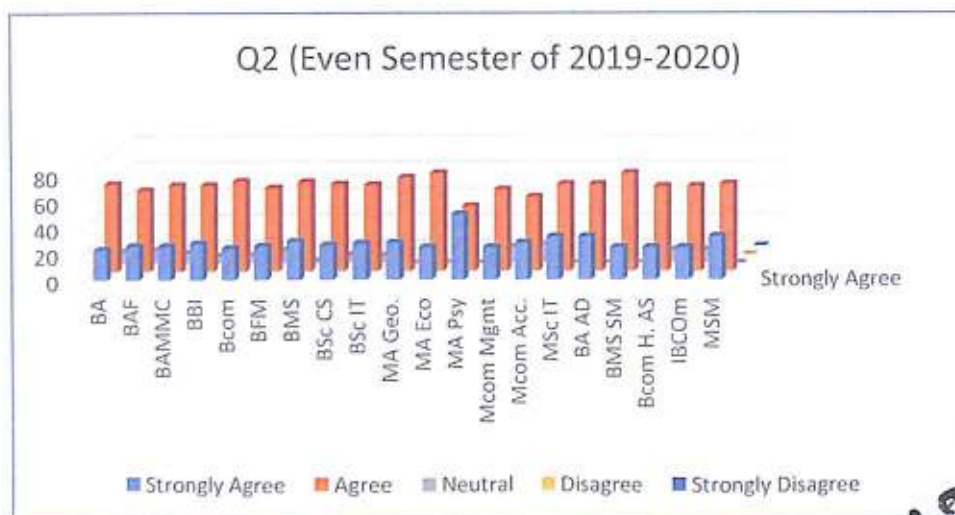NAGINDAS KHANDWALA COLLEGE OF SCIENCE
(AUTONOMUS)
MALAD (W), MUMBAI - 400 064

Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	35	88	1	0	0
BAF	13	31	5	1	0
BAMMC	13	33	4	0	0
BBI	14	33	3	0	0
BCom	155	408	30	1	0
BFM	13	32	5	0	0
BMS	29	62	7	0	0
BSc CS	8	19	3	0	0
BSc IT	14	33	3	0	0
MA Geo.	2	5	0	0	0
MA Eco	3	8	1	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	2	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	6	16	2	0	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	8	1	0	0

Q4 (Even Semester of A.Y. 2019-2020)

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	33	86	5	0	0
BAF	15	31	3	1	0
BAMMC	13	35	2	0	0
BBI	14	33	3	0	0
Bcom	146	418	30	0	0
BFM	13	32	5	0	0
BMS	29	62	7	0	0
BSc CS	8	19	3	0	0
BSc IT	14	33	3	0	0
MA Geo.	2	5	0	0	0
MA Eco	3	8	1	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	4	1	0	0
MSc IT	2	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	6	16	2	0	0
Bcom H. AS	5	13	2	0	0
IBCOm	5	13	2	0	0
MSM	3	9	0	0	0

Q5 (Even Semester of A.Y. 2019-2020)

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report

Satisfaction Ratio is calculated as follows:

	Satisfied		Unsatisfied		Happiness Index	
	Odd Semester	Even Semester	Odd Semester	Even Semester	Odd Semester	Even Semester
Q1	90.3	91.8	9.7	8.2	9.3	11.2
Q2	93	93.3	7	6.7	13.3	13.9
Q3	92.8	93	7.2	7	12.9	13.3
Q4	93.7	94	6.3	6	14.9	15.7
Q5	93.7	94.2	6.3	5.8	14.9	16.2

Lowest satisfaction ratio is 9.3 and 11.2 in both the semesters for question-1 regarding the preparedness of the teacher. Satisfaction ratio is increased from odd semester to even semester for all the questions. Higher satisfaction ratio shows that students happy. However, the satisfaction ratio is reduced from 2018-2019. The "neutral" responses caused this drop, as neutral were counted with unsatisfied component in the calculation.

Action Taken:

Happiness ratio is lower for the question regarding the preparedness of the teacher.

1. Teachers are advised to use more learner centric teaching tools and also to encourage learners to use the reference books.
2. Training session on Blooms Taxonomy is conducted on 18/7/2019.
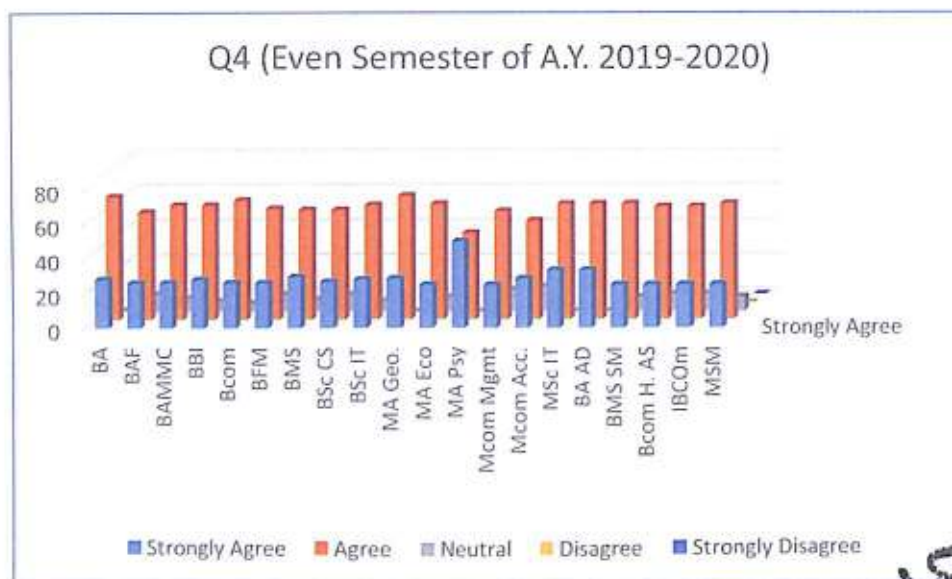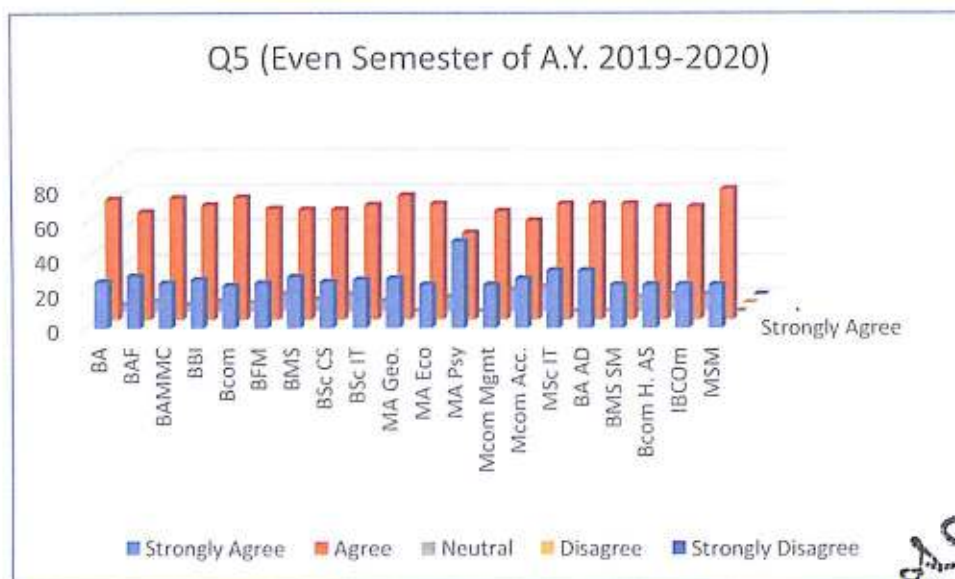3. More training sessions will be conducted for faculties.

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NAGINDAS KHANDWALA COLLEGE (AUTONOMOUS)

Student Feedback

2020-2021

Nagindas Khandwala College (Autonomous)

Feedback Analysis Report: 2020-2021

IQAC takes student feedback on a 5-point Likert Scale based on the following points on teaching Learning.

Q1: Does the teacher well prepared for the class?

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

Q3: Does the teacher use innovative methods for better learning?

Q4: Does the teacher suggest any reference books for extra learning?

Q5: Was the teacher able to explain the concepts clearly?

Feedback is taken and analysed semester-wise.

Feedback is analysed and the happiness index/quotient is calculated based on the satisfaction ratio. Satisfaction ratio is calculated to understand students' feedback. The ratio indicates the number of students who were satisfied for each unsatisfied student. Meaning that the higher the ratio the better is the Happiness Quotient of students. Measures to improve the happiness index are taken.

Nagindas Khandwala College (Autonomous)

Odd Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	78	10	0	0
BAF	12	33	5	0	0
BAMMC	14	32	4	0	0
BBI	16	31	3	0	0
BCom	173	395	32	0	0
BFM	11	36	3	0	0
BMS	27	70	3	0	0
BSc CS	8	20	2	0	0
BSc IT	16	33	1	0	0
MA Geo.	1	4	0	0	0
MA Eco	3	8	1	0	0
MA Psy	2	4	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	3	6	1	0	0
Bcom H. AS	6	16	2	0	0
IBCOm	7	15	2	0	0
BSc IntNut	2	4	0	0	0
BSc ID	1	3	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	5	13	2	0	0
MSM	4	9	1	0	0

Q1 (Odd Semester of A. Y. 2020-2021)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

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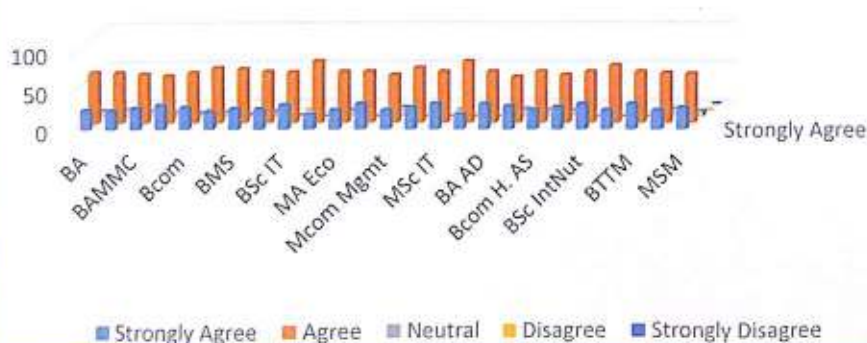NAGINDAS KHANDWALA COLLEGE OF SCIENCE
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Nagindas Khandwala College (Autonomous)

Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	80	8	0	0
BAF	12	33	5	0	0
BAMMC	14	32	4	0	0
BBI	16	31	3	0	0
BCom	170	404	26	0	0
BFM	12	32	5	1	0
BMS	27	66	7	0	0
BSc CS	8	20	2	0	0
BSc IT	14	33	3	0	0
MA Geo.	1	4	0	0	0
MA Eco	3	8	1	0	0
MA Psy	2	4	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	3	6	1	0	0
Bcom H. AS	6	16	2	0	0
IBCOm	7	15	2	0	0
BSc IntNut	2	4	0	0	0
BSc ID	1	3	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	5	13	2	0	0
MSM	4	9	1	0	0

Q2 (Odd Semester of 2020-2021)

Legend: ■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	34	83	1	0	0
BAF	12	33	5	0	0
BAMMC	14	32	4	0	0
BBI	16	31	3	0	0
BCom	173	397	30	0	0
BFM	12	32	5	1	0
BMS	27	66	7	0	0
BSc CS	8	20	2	0	0
BSc IT	14	35	1	0	0
MA Geo.	1	4	0	0	0
MA Eco	3	8	1	0	0
MA Psy	2	4	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	3	6	1	0	0
Bcom H. AS	6	16	2	0	0
IBCOm	7	15	2	0	0
BSc IntNut	2	4	0	0	0
BSc ID	1	3	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	7	13	0	0	0
MSM	4	9	1	0	0

Q3 (Odd Semester of A.Y. 2020-2021)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	40	73	5	0	0
BAF	12	33	5	0	0
BAMMC	14	32	4	0	0
BBI	16	31	3	0	0
Bcom	173	395	32	0	0
BFM	12	32	5	1	0
BMS	27	66	7	0	0
BSc CS	8	20	2	0	0
BSc IT	14	33	3	0	0
MA Geo.	1	4	0	0	0
MA Eco	3	8	1	0	0
MA Psy	2	4	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	3	6	1	0	0
Bcom H. AS	6	16	2	0	0
IBCOm	7	15	2	0	0
BSc IntNut	2	4	0	0	0
BSc ID	1	3	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	5	13	2	0	0
MSM	4	9	1	0	0

Q4 (Odd Semester of A.Y. 2020-2021)

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NAGINDAS KHANDWALA COLLEGE OF SCIENCE
(AUTONOMUS)
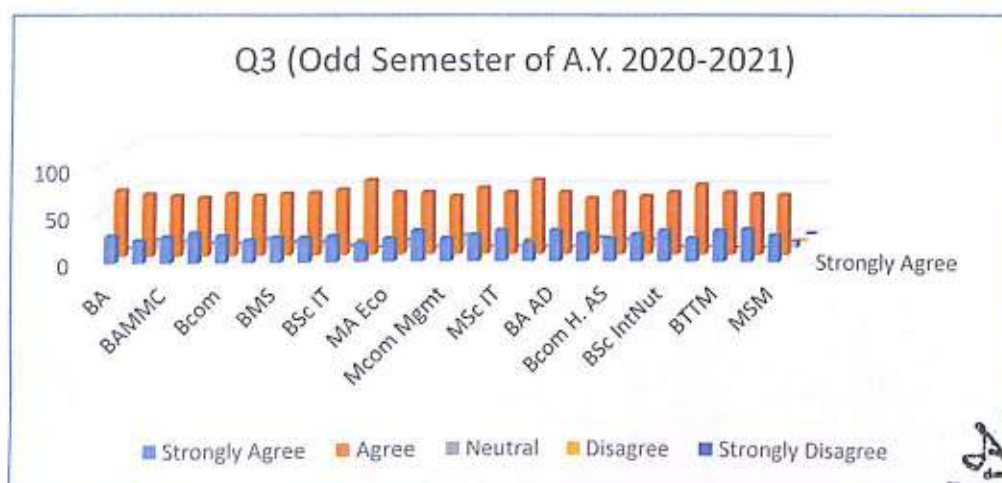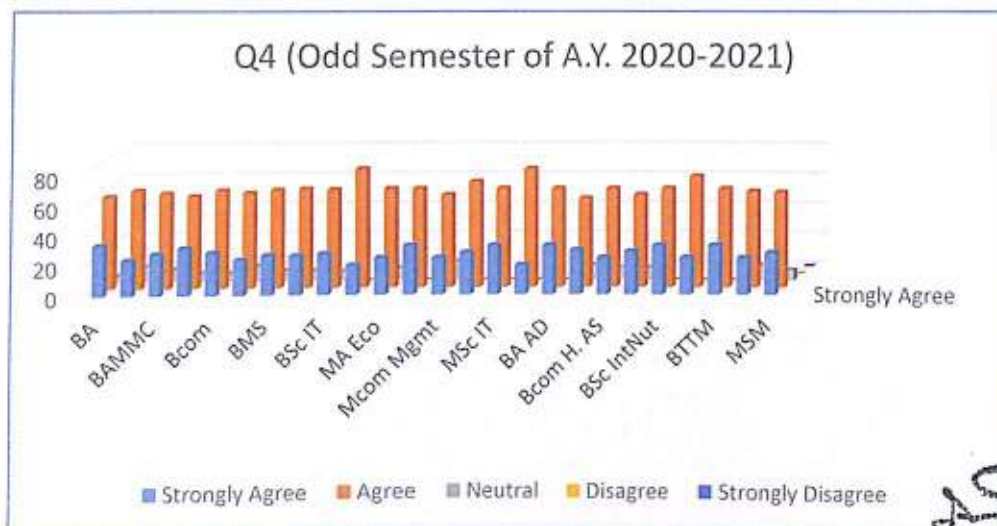MALAD (W), MUMBAI - 400 064

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	83	5	0	0
BAF	12	33	5	0	0
BAMMC	14	32	4	0	0
BBI	16	31	3	0	0
BCom	180	385	35	0	0
BFM	12	32	5	1	0
BMS	27	66	7	0	0
BSc CS	8	20	2	0	0
BSc IT	14	33	3	0	0
MA Geo.	1	4	0	0	0
MA Eco	3	8	1	0	0
MA Psy	2	4	0	0	0
Mcom Mgmt	2	5	1	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	1	2	0	0	0
BMS SM	3	6	1	0	0
Bcom H. AS	6	16	2	0	0
IBCOm	7	15	2	0	0
BSc IntNut	2	4	0	0	0
BSc ID	1	3	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	5	13	2	0	0
MSM	4	9	1	0	0

Q5 (Odd Semester of A.Y. 2020-2021)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Even Semester

Q1: Does the teacher well prepared for the class?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	86	15	0	0
BAF	12	36	2	0	0
BAMMC	12	34	4	0	0
BBI	15	32	3	0	0
Bcom	157	410	13	0	0
BFM	14	33	3	0	0
BMS	23	69	8	0	0
BSc CS	9	19	2	0	0
BSc IT	15	35	0	0	0
MA Geo.	3	4	0	0	0
MA Eco	4	10	0	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	6	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	4	6	0	0	0
Bcom H. AS	7	16	1	0	0
IBCOm	7	15	2	0	0
BSc IntNut	1	5	0	0	0
BSc ID	2	2	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	6	13	1	0	0
MSM	5	9	0	0	0

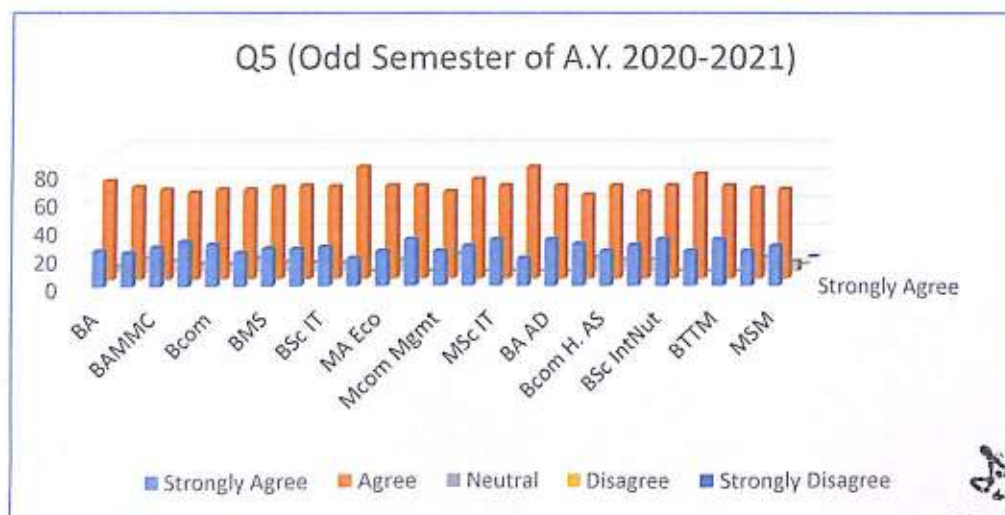Q1 (Even Semester of A.Y. 2020-2021)

PRINCIPAL
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ARTS & MANAGEMENT STUDIES AND SHANTABEN
NAGINDAS KHANDWALA COLLEGE OF SCIENCE
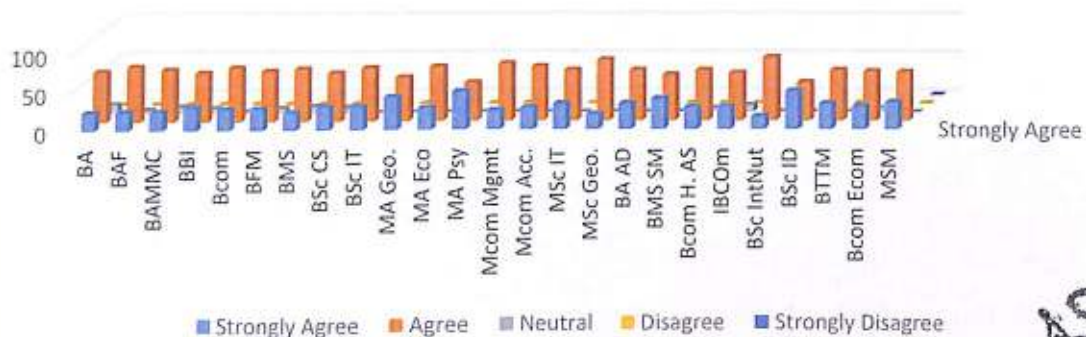(AUTONOMOUS)
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Q2: Is the teacher accessible and willing to discuss the course contents and any problems?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	89	12	0	0
BAF	12	36	2	0	0
BAMMC	12	34	4	0	0
BBI	15	32	3	0	0
Bcom	160	410	10	0	0
BFM	14	33	3	0	0
BMS	23	69	8	0	0
BSc CS	9	19	2	0	0
BSc IT	15	32	3	0	0
MA Geo.	3	3	1	0	0
MA Eco	4	9	1	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	6	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	4	6	0	0	0
Bcom H. AS	7	16	1	0	0
IBCOm	7	15	2	0	0
BSc IntNut	1	5	0	0	0
BSc ID	2	2	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	6	13	1	0	0
MSM	5	9	0	0	0

Q2 (Even Semester of 2020-2021)
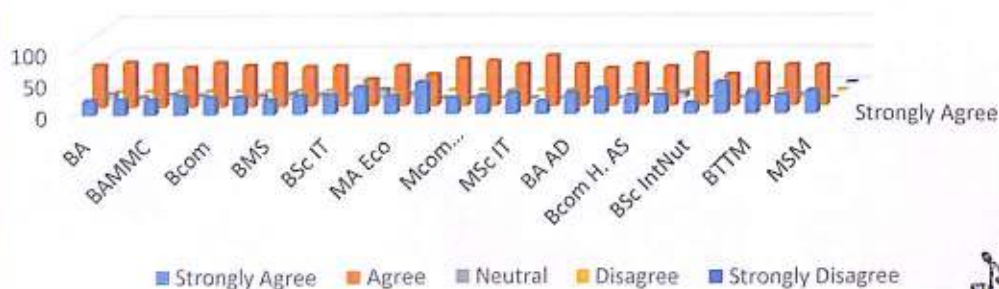
Strongly Agree   Agree   Neutral   Disagree   Strongly Disagree

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NAGINDAS KHANDWALA COLLEGE OF SCIENCE
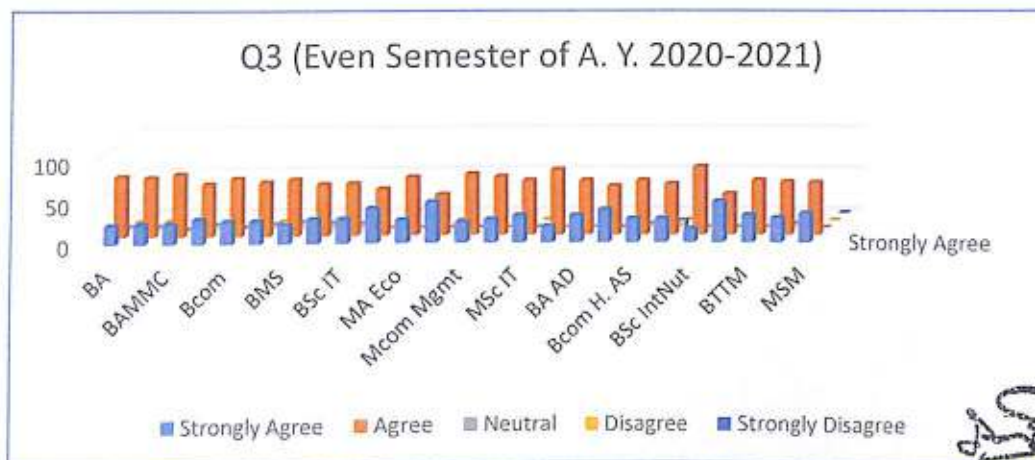(AUTONOMOUS)
MALAD (W), MUMBAI - 400 064.

Nagindas Khandwala College (Autonomous)

Q3: Does the teacher use innovative methods for better learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	96	5	0	0
BAF	12	36	2	0	0
BAMMC	12	38	0	0	0
BBI	15	32	3	0	0
Bcom	157	410	13	0	0
BFM	14	33	3	0	0
BMS	23	69	8	0	0
BSc CS	9	19	2	0	0
BSc IT	15	32	3	0	0
MA Geo.	3	4	0	0	0
MA Eco	4	10	0	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	6	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	4	6	0	0	0
Bcom H. AS	7	16	1	0	0
IBCOm	7	15	2	0	0
BSc IntNut	1	5	0	0	0
BSc ID	2	2	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	6	13	1	0	0
MSM	5	9	0	0	0

Q3 (Even Semester of A. Y. 2020-2021)

Legend: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q4: Does the teacher suggest any reference books for extra learning?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	30	86	15	0	0
BAF	12	36	2	0	0
BAMMC	12	34	4	0	0
BBI	15	32	3	0	0
BCom	161	415	4	0	0
BFM	14	33	3	0	0
BMS	23	69	8	0	0
BSc CS	9	19	2	0	0
BSc IT	15	32	3	0	0
MA Geo.	3	4	0	0	0
MA Eco	4	10	0	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	6	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	4	6	0	0	0
Bcom H. AS	7	16	1	0	0
IBCOm	7	15	2	0	0
BSc IntNut	1	5	0	0	0
BSc ID	2	2	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	6	13	1	0	0
MSM	5	9	0	0	0

Q4 (Even Semester of A.Y. 2020-2021)

Legend: ■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

Nagindas Khandwala College (Autonomous)

Q5: Was the teacher able to explain the concepts clearly?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
BA	40	82	9	0	0
BAF	12	38	0	0	0
BAMMC	12	36	2	0	0
BBI	15	35	0	0	0
Bcom	157	412	11	0	0
BFM	14	33	3	0	0
BMS	23	69	8	0	0
BSc CS	9	19	2	0	0
BSc IT	15	32	3	0	0
MA Geo.	3	4	0	0	0
MA Eco	4	10	0	0	0
MA Psy	1	1	0	0	0
Mcom Mgmt	2	6	0	0	0
Mcom Acc.	2	5	0	0	0
MSc IT	2	4	0	0	0
MSc Geo.	1	4	0	0	0
BA AD	2	4	0	0	0
BMS SM	4	6	0	0	0
Bcom H. AS	7	16	1	0	0
IBCOm	7	15	2	0	0
BSc IntNut	1	5	0	0	0
BSc ID	2	2	0	0	0
BTTM	1	2	0	0	0
Bcom Ecom	6	13	1	0	0
MSM	5	9	0	0	0

Q5 (Even Semester of A.Y. 2020-2021)

■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

PRINCIPAL
NAGINDAS KHANDWALA COLLEGE OF COMMERCE
ARTS & MANAGEMENT STUDIES AND SHANTABEN
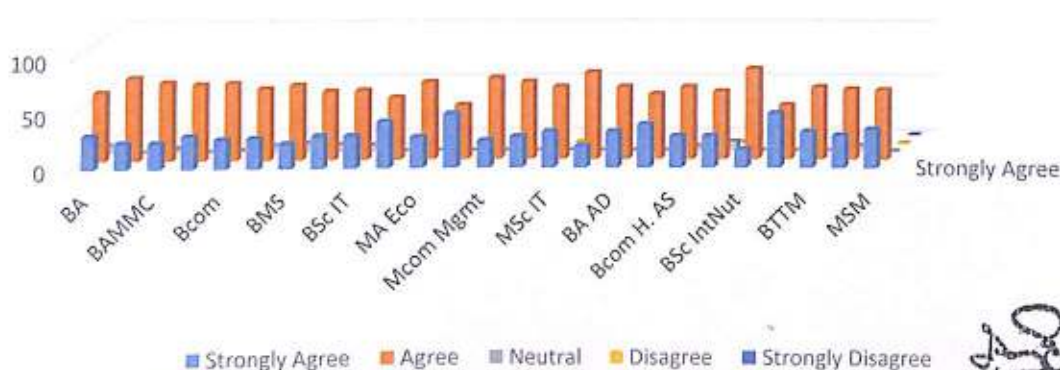NAGINDAS KHANDWALA COLLEGE OF SCIENCE
(AUTONOMUS)
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Nagindas Khandwala College (Autonomous)

Feedback Analysis Report

Satisfaction Ratio is calculated as follows:

	Satisfied		Unsatisfied		Happiness Index	
	Odd Semester	Even Semester	Odd Semester	Even Semester	Odd Semester	Even Semester
Q1	94.2	95.7	5.8	4.3	16.2	22.3
Q2	94.1	95.8	5.9	4.2	15.9	22.8
Q3	94.7	96.6	5.3	3.4	17.9	28.4
Q4	93.9	96.2	6.1	3.8	15.4	25.3
Q5	93.6	96.6	6.4	3.4	14.6	28.4

Lowest satisfaction ratio is 14.6 and 15.4 for regarding the clarity in explanation and suggestion of the reference books. Use of library and reference books is reduced due to the Covid-19 protocols. Satisfaction ratio, in comparison with 2019-2020, is lower in odd semester for Q4 and Q5 compared to 2019-2020, possibly due to the lack of access to the library, technical glitches and lack of experience in the online mode of lectures and interactions for students. Satisfaction ratio is increased from odd semester to even semester, and is higher than that of 2019-2020, showing the increase in the happiness of learners. Higher satisfaction ratio shows that students happy.

Action Taken:

Happiness ratio is improved in the even semester. Following actions are suggested to improve the ratio further.

1. Teachers are informed to use more learner centric teaching tools and also to encourage learners to use the reference books.
2. Different training programmes are conducted:
   a. To familiarize with the online mode of teaching FDP on Beginners Kit for Online Teaching Tools was conducted on 21/5/2020 and 22/5/2020
   b. Stress Management Among Teachers (11/6/2020)

     c. Workshop on outcome Based Education (23/1/2021)

3. More training sessions will be conducted for faculties in future.

4. E-library facility will be introduced.